

**Period of Report - 1 July 2025 to 31 December 2025**

**Firm Name:** AmTrust Specialty Limited  
**Group:** Amtrust Group  
**Brands/Trading Names:** AmTrust International, AmTrust Specialty

	Number of complaints opened by volume of business						
	Provision (at reporting period end date)	Number of complaints opened	Number of complaints closed	Percentage closed within 3 days	Percentage closed after 3 days but within 8 weeks	Percentage upheld	Main cause of complaints opened
Insurance and pure protection	0.36 per 1000 policies in force	1976	1994	9%	83%	50%	Delays / timescales