



AmTrust International
An AmTrust Financial Company

**Circular Letter to Brokers and Partners having distributed
AmTrust DO policies through PROFICIA (EISL)**

Paris, Octobre 2019

Dear Sir / Madam, Dear Partners,

You have a portfolio of Proficia France (EISL) DO – DO/CNR policies placed with our insurance Group AmTrust:

* AmTrust International Underwriters – AIU

* AmTrust Europe Limited - AEL

Following the administration of Proficia, and to maintain a good quality of service for our end customers, we describe below what to do regarding this AmTrust DO portfolio:

"Production"

Premium collection, management of end of works endorsement, issuance of Certificates, etc ...

ACS Solutions will manage the DO book on behalf of AmTrust.

To contact them:

Email : production@acsservices.eu

Téléphone : +33 (0)1.46.96.60.00

Adresse : 25 Boulevard des Bouvets – 92741 – NANTERRE Cedex - France

"Claims"

Declaration, claims management, complaints

ACS Solutions continues to manage DO claims on behalf of AmTrust.

To contact them:

Email : gestion@acsservices.eu

Téléphone : +33 (0)1.46.96.60.00

Adresse : 25 Boulevard des Bouvets – 92741 – NANTERRE CEDEX - France

In any case, please remember the contract number concerned.

Finally, for any other request, you can write to us at the following email address: Paris@amtrustgroup.com

The AmTrust Group assures you of its vigilance to assume by your side, the continuity of the service to be granted to our respective Clients

The financial strength of our Group (AmBest "A-") is the guarantee of our ability to settle our claims.

We beg you to believe, Sir, Madam, Dear Partners, in our devoted feelings.

Ronan Conboy

CEO - AmTrust International Underwriters DAC

6-8 College Green

Dublin 2 - D02 VP48

Ireland

Angel Mas

CEO – AmTrust Europe Limited

10th Floor, Market Square House, St James's Street

Nottingham NG1 6FG

Royaume-Uni

AmTrust International Limited

Registered Address: Market Square House, St James's Street, Nottingham NG1 6FG

Correspondence Address: Exchequer Court, 33 St Mary Axe, London EC3A 8AA

(t) +44 (0) 115 941 1022 • (f) +44 (0) 115 941 1316 • www.amtrustinternational.com

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