

Motors Insurance Company Limited

Solvency and Financial Condition Report

Year ended 31st December 2016



Motors Insurance Company
An AmTrust Financial Company



Contents

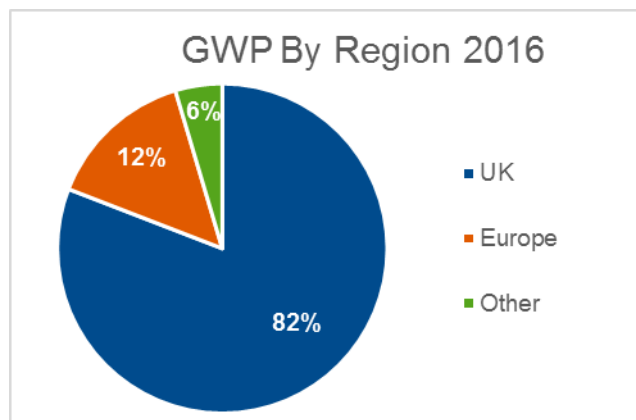
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Summary

Business model

Motors Insurance Company Limited (MICL) is a UK registered insurance company, which writes multiple lines of business across the UK, Europe, China and Latin America. Its primary markets are shown in the chart below.



MICL's primary underwriting focus is in the motor add-on insurance market, offering the following types of insurance:

- Mechanical Breakdown Insurance;
- Guaranteed Asset Protection;
- Wholesale Floorplan Insurance; and
- Roadside Assistance.

MICL is a subsidiary of the AmTrust Financial Services Inc. group which is listed on the US NASDAQ exchange (ticker: AFSI). AFSI is a multinational property and casualty insurer.

Solvency II

As a regulated insurance company, MICL is subject to the regulatory rules and principles adopted by the UK and the European Union, which came into effect on 1 January 2016. Solvency II is a regulatory regime which is designed to set an appropriate level of capital that appropriately reflects the specific risk profile of insurance companies within the regime.

As an insurance company, the biggest source of risk in MICL's business model relates to the underwriting activity undertaken by the business. Regulatory capital is designed to act as buffer, which is to be held within the company's assets and liabilities, and provides a safety mechanism to protect policyholders should MICL incorrectly estimate its future liabilities, or if unforeseen stressed events occur which impact the markets in which MICL operates.

This report is a Solvency II requirement, which is designed to give MICL's external stakeholders (including policyholders) an insight into the solvency and financial condition of the Company. This is the first SFCR completed by MICL, covering the period 1 January 2016 to 31 December 2016. It is a document covering MICL's business only and therefore classed as a solo submission.

Business performance

| 2016 | Motor (other classes) £'000 | Assistance £'000 | Miscellaneous financial loss £'000 | Total £'000 |
|-------------------------------------|--------------------------------|---------------------|---------------------------------------|----------------|
| GWP – Direct | 2,612 | 723 | 78,511 | 81,846 |
| GWP – Proportional reinsurance | 1,240 | - | 14,519 | 15,759 |
| Reinsurers' share | (669) | - | (1,728) | (2,397) |
| Net premiums written | 3,183 | 723 | 91,302 | 95,208 |
| Gross premiums earned – Direct | 2,620 | 649 | 59,403 | 62,672 |
| Gross premiums earned – Reinsurance | 1,240 | - | 15,387 | 16,627 |
| Reinsurers' share | (669) | - | (1,223) | (1,892) |
| Net premiums earned | 3,191 | 649 | 73,567 | 77,407 |
| Gross claims incurred – Direct | 1,898 | 295 | 37,264 | 39,457 |
| Gross claims incurred – Reinsurance | (74) | - | 5,318 | 5,244 |
| Reinsurers' share | - | - | (1,162) | (1,162) |
| Net claims incurred | 1,824 | 295 | 41,420 | 43,539 |
| Expenses incurred | 683 | 50 | 22,188 | 22,921 |
| Other Expenses | - | - | - | - |
| Net technical result | 684 | 304 | 9,959 | 10,947 |



MICL performed well in 2016 against its Gross Written Premium (GWP) and profitability targets included within its business plan.

This successful performance was driven by the Mechanical Breakdown Insurance portfolio, which accounted for 78% of total GWP.

As represented above, the UK market remains the largest market, accounting for over 80% of the Mechanical Breakdown Insurance GWP.

MICL seeks to adopt strong risk appetites and underwriting disciplines in the lines of business that it participates in and employs experienced and professional underwriters that have a good track record of underwriting profitably throughout the insurance cycle.

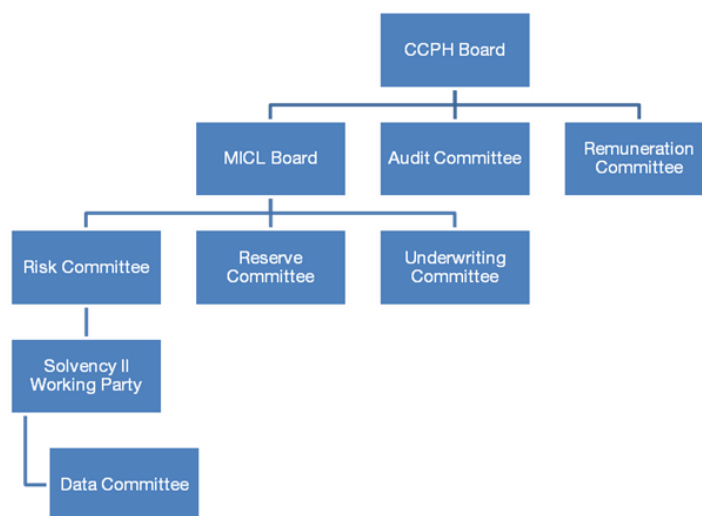
Material changes to MICL's business model

There have been no material changes to the way that MICL conducts business in the lines of business that it operates within during the reporting period. However, the following significant events have impacted MICL during the year:

- **Brexit** – the vote by the UK public to opt out of the European Union (EU) could have a material impact to the way MICL operates with respect to its licenses, business mix allocation, and strategic focus in the future; and
- **Dividend** – In May 2016 MICL paid a £25m dividend to its group parent company, Car Care Plan (Holdings) Limited.

Systems of Governance

MICL has developed a system of corporate governance to ensure that there is a clear process of decision making combined with accountability and transparency.



The Board bears the ultimate responsibility for setting and achieving MICL's strategy, and putting in place appropriate systems and infrastructures to manage the associated risk in its business model. In line with established best practices within the Insurance market, MICL follows the "Three Lines of Defence" model of corporate governance.

The Company's key committees are depicted above with the Risk Committee sitting within the 2nd line of defence, the audit committee in the 3rd line of defence and all other committees within the 1st line of defence.

The Board of Directors, along with the Risk Committee, provide oversight and control in relation to the evaluation of risk within the business.



Risk Profile

The Company calculates its required capital from a regulatory and from an internal economic capital perspective by reference to certain risk categories that it is exposed to within its business model. The main risks that MICL is exposed to are:

- Underwriting risk – 70.9% of the undiversified SCR;
- Market risk – 25.5% of the undiversified SCR; and
- Credit risk – 3.6% of the undiversified SCR.

Underwriting Risk

MICL's largest risk exposure is in respect of underwriting risk, which is broken down into two main components: premium risk and reserve risk. Premium risk is the risk that premiums are insufficient to cover the value of claims made; and reserve risk is the risk that on-going claims are settled at a higher value than previously expected. The majority of the Company's material underwriting risk exposure comes from Mechanical Breakdown Insurance, which represented the largest class of business during 2016.

Market Risk

Market risk is the risk of loss of income or decrease in the value of assets caused by movements in the level and prices of financial instruments. Market risk includes factors such as equity values, interest rates, foreign exchange and spread risk.

The Company's material exposures to market risk are: interest rate risk and spread risk on its bond portfolio; and foreign currency exchange risk arising from fluctuations in exchange rates of various currencies.

Credit Risk

Credit risk is the potential loss arising from the failure of third parties to meet their payment obligations to the company.

In MICL, the main area of credit risk is in relation to amounts due from insurance intermediaries and amounts held with banks and other financial institutions.

Other risks

MICL is also exposed to the following other risks:

- Liquidity risk;
- Operational risk; and
- Legal and regulatory risk.

Valuation for solvency purposes

MICL's assets and liabilities are valued differently when calculating its regulatory capital under Solvency II and when preparing its annual accounts for filing at Companies House. The former applies the valuation rules from the Solvency II Directive, and the latter applies valuation rules under Generally Accepted Accounting Principles (GAAP) in the UK. UK GAAP is largely equivalent to the accounting principles applied under International Financial Reporting Standards (IFRS), although differences do exist.



The following is a summary level Solvency II Balance Sheet:

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Assets | | | | |
| Investments | | | | |
| Bonds | | | | |
| Government bonds | 5,865 | 120 | - | 5,985 |
| Corporate bonds | 155,726 | 2,623 | - | 158,349 |
| Collateralised securities | 2,967 | 7 | - | 2,974 |
| Reinsurance recoverables | 1,495 | (107) | (105) | 1,283 |
| Insurance & intermediaries receivables | 4,180 | (72) | - | 4,108 |
| Cash and cash equivalents | 9,192 | - | - | 9,192 |
| Any other assets | 3,069 | (2,751) | - | 318 |
| Deferred acquisition costs | 34,800 | - | (34,800) | - |
| Total Assets | 217,294 | (180) | (34,905) | 182,209 |
| Liabilities | | | | |
| Technical provisions – non-life | 121,025 | 6,843 | (44,759) | 83,109 |
| Deferred tax liabilities | - | - | 1,774 | 1,774 |
| Insurance & intermediaries payables | 8,600 | (5,877) | - | 2,723 |
| Reinsurance payables | 1,145 | (1,145) | - | - |
| Any other liabilities | 5,253 | (1) | - | 5,252 |
| Total Liabilities | 136,023 | (180) | (42,985) | 92,858 |
| Excess of assets over liabilities | 81,271 | - | 8,080 | 89,351 |

Assets and Other liabilities

The valuation of most of MICL's assets and other liabilities is the same under UK GAAP and Solvency II. The main differences are:

Insurance and intermediaries' payables – Payables to intermediaries and ceding insurers where the amounts are past contractual payment terms are valued at the amount payable, and are discounted where it is expected that the balance will be paid after more than one year. Where the amounts are not past contractual payment terms, i.e. not yet due, they are transferred to net technical provisions. The UK GAAP balance also includes amounts owed in respect of profit sharing agreements, which are included in net technical provisions in the Solvency II balance sheet as the future amounts payable are directly affected by the future policy cash flows.

Deferred tax liability – The Company has no deferred tax liability under UK GAAP. However, the Solvency II balance sheet has a deferred tax liability balance in respect of the increase in own funds due to the recognition of future profits in technical provisions (unearned premium reserve) when calculated on a Solvency II basis.

Technical Provisions

There are significant differences in the way Technical Provisions (TPs) are required to be calculated under Solvency II in comparison with the UK GAAP provisions. Under Solvency II Claims Provisions and Premium Provisions must be calculated separately on a best estimate basis with no explicit margins included. They should include an allowance for all possible future cash flows, not just the foreseeable ones and include provisions for both allocated and unallocated expenses associated with the business written.

There is a requirement to discount the TPs using risk free yield curves for each currency, which means cash flows of the TPs have to be generated.

Finally, a Risk Margin is added to the best estimate, which must be calculated using the prescribed cost of capital approach.

More details on the specific methodologies used by MICL in the calculation of its TPs and how they differ from the statutory provisions are provided in the main body of this report in section D.



The following table shows a summary of MICL's total Technical Provisions as of Q4 2016:

| Solvency II Class of Business | Best Estimate Technical Provisions £'000 | Solvency II Risk Margin £'000 | Solvency II Value £'000 | Reinsurance Recoverable £'000 | Net Technical Provisions £'000 |
|-------------------------------|---|-------------------------------------|-------------------------------|-------------------------------------|--------------------------------------|
| Other motor insurance | 912 | 55 | 967 | 0 | 967 |
| Assistance | 167 | 10 | 177 | 0 | 177 |
| Miscellaneous financial loss | 77,391 | 4,574 | 81,965 | 1,283 | 80,682 |
| Total | 78,470 | 4,639 | 83,109 | 1,283 | 81,826 |

Capital Management

MICL uses an external system, VEGA, provided by Milliman to calculate its SCR using the Standard Formula. The Company does not use any Undertaking Specific Parameters (USPs) allowed under Solvency II, nor does it use simplified calculations for any of the risk modules. MICL's capital structure is 100% tier 1.

| Capital Requirements 31 Dec 2016 | £000 | Coverage |
|----------------------------------|---------------|-------------|
| Own Funds | 89,351 | |
| SCR | 60,539 | 148% |
| MCR | 25,745 | 347% |

The MICL's SCR split by risk module as of December 31st 2016 is shown in the table below:

| | £'000 |
|-------------------------------|---------------|
| Counterparty Default Risk | 2,622 |
| Market Risk | 18,390 |
| Non-Life Underwriting Risk | 51,169 |
| Undiversified BSCR | 72,181 |
| Diversification Credit | (12,247) |
| Basic SCR | 59,934 |
| Operational Risk | 2,379 |
| Adjustment for Deferred Taxes | (1,774) |
| SCR | 60,539 |

MICL remains well capitalised against the SCR with own funds of **£89.4m**, meaning a surplus of approximately £29m.



A. Business and Performance

A.1 Business

A.1.1 Name and legal form of undertaking

Motors Insurance Company Limited (MICL)
Jubilee House
5 Mid Point Business Park
Thornbury
West Yorkshire
BD3 7AG

MICL is a company limited by shares, authorised and regulated by the PRA and regulated by the FCA.

A.1.2 Supervisory authority

MICL is regulated by The Prudential Regulation Authority (PRA). The PRA was created as a part of the Bank of England by the Financial Services Act (2012) and is responsible for the prudential regulation and supervision of around 1,700 banks, building societies, credit unions, insurers and major investment firms. The PRA's objectives are set out in the Financial Services and Markets Act 2000 (FSMA).

Prudential Regulation Authority
Bank of England,
Threadneedle St,
London,
EC2R 8AH
Tel 020 7061 4878
enquiries@bankofengland.co.uk

MICL belongs to the AmTrust International Ltd (AIL) group of companies. The Group is also supervised by the PRA.

MICL is also regulated by the Financial Conduct Authority (FCA). The FCA's registered address is as follows:

Financial Conduct Authority,
25 The North Colonnade,
London, E14 5HS

A.1.3 External auditor

MICL, together with the wider AmTrust Group, is audited by KPMG. KPMG's UK office is located at:

KPMG
15 Canada Square
London
E14 5GL
Tel 020 7311 1000

A.1.4 Shareholders of qualifying holdings in the undertaking

MICL is a wholly owned subsidiary of Car Care Plan (Holdings) Limited (CCPH), which in turn is a wholly owned subsidiary of the UK holding company, AmTrust International Limited (AIL). MICL's ultimate parent is AmTrust Financial Services Inc. (AFSI), a US corporation.

AFSI underwrites and provides property and casualty insurance products, in the United States and internationally to niche customer groups that it believes are generally underserved within the broader insurance market.

As a subsidiary of AmTrust Financial Services Inc. (NASDAQ Global Market: AFSI) the Company benefits from financial, operational and management support. AFSI is a multinational property and casualty insurer specialising in small to medium sized businesses. With extensive underwriting experience and a prestigious "A" (Excellent) Financial Size "XIV" rating from A.M. Best, AFSI has earned a reputation as an innovative, technology driven provider of insurance products. Commitment to excellence is a common thread connecting each of the AmTrust companies.

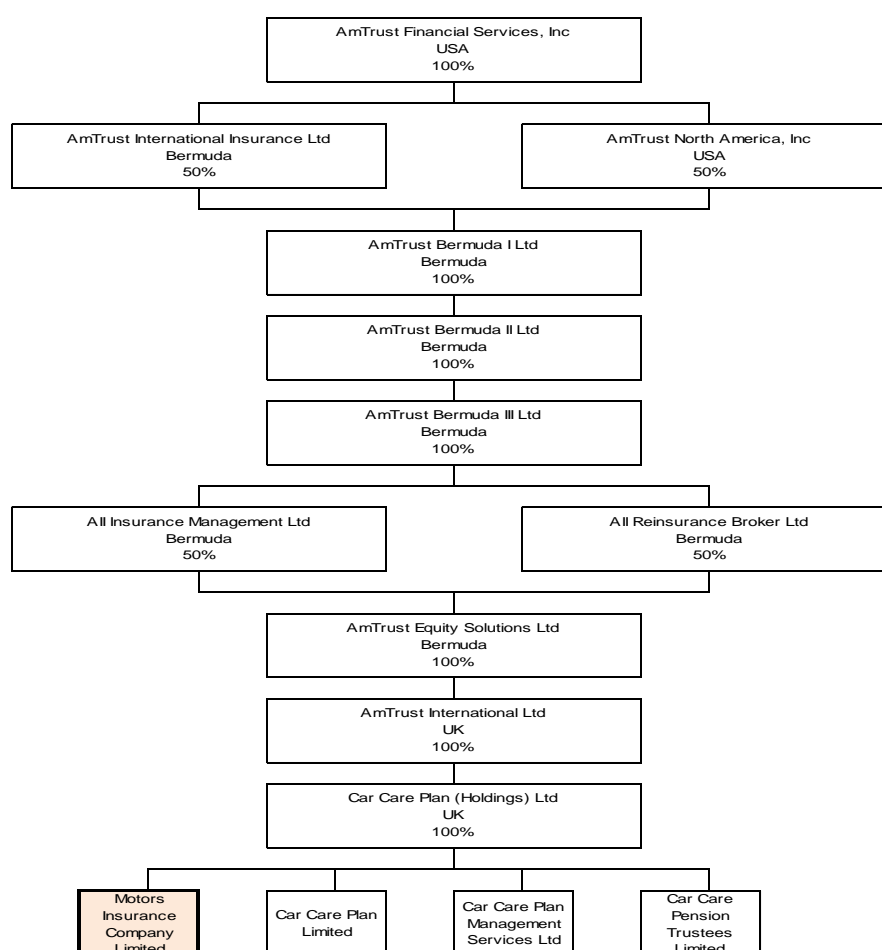
AFSI's business model focuses on achieving targeted returns and profit growth with the careful management of risk. The Global Group pursues these goals through geographic and product



diversification, as well as an in-depth understanding of its insured exposure. The product mix includes, primarily: workers' compensation; extended warranty; and other commercial property/casualty insurance products, including title insurance and crop insurance. Workers' compensation and property/casualty insurance policyholders in the United States are generally small and middle market businesses. Extended warranty customers are manufacturers, distributors and retailers of commercial and consumer products. AmTrust has also built a strong and growing distribution of extended warranty and specialty risk products, including liability and other property/casualty products, in Europe.

AIL is the UK holding company for AFSI's European Insurance Operations, whose principal entities are: AmTrust Europe Limited, UK; Car Care Plan (Holdings) Ltd, including Motors Insurance Company Ltd., UK; AmTrust Syndicate Holdings Ltd. (ASH), UK; and AMT Mortgage Insurance Ltd (AMIL, previously "Genworth Financial Mortgage Insurance Ltd."), UK. AIL also owns a number of administrators in the UK and Asia.

A.1.5 Position within the legal structure of the group



A.1.6 Material lines of business and material geographical areas where it carries out business

MICL's core product lines are Mechanical Breakdown Insurance (MBI) and Guaranteed Asset Protection (GAP), in the Miscellaneous Financial Loss Solvency II class of business, Wholesale Floor Plan (WFP), in the Motor Other Solvency II class of business and a small amount of Roadside Assistance (RAS), in the Solvency II Assistance class of business.

MICL also has a very small portfolio of Cosmetic Repair, Alloy Wheel Repair and Tyre Insurance products. These are all within the Miscellaneous Financial Loss class of business.

The material geographic areas are Europe, China and Latin America.

A.1.7 Material events

In May 2016 MICL paid a £25m dividend to CCPH.

The announcement of the UK's decision to leave the EU is likely to have an impact on MICL's business. As part of the AIL group of companies, plans have been implemented to ensure this impact is managed appropriately.

There were no other significant events that occurred in the period that had a material impact on the company.

A.2 Underwriting Performance

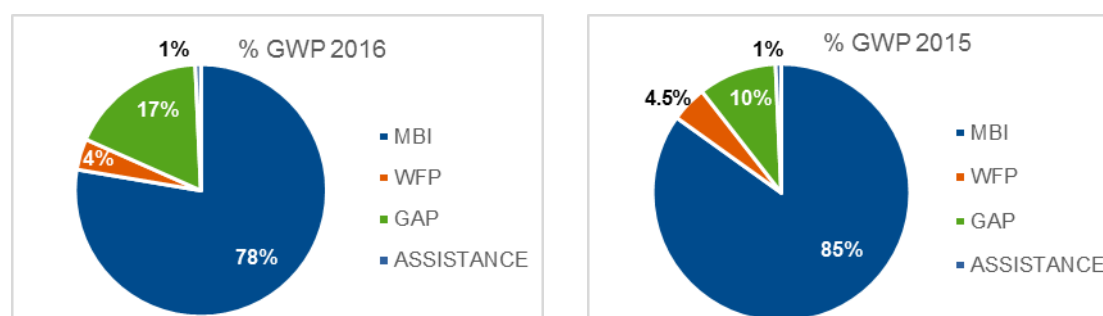
The table below shows the underwriting performance broken down by Solvency II class of business.

| 2016 | Motor (other classes) | Assistance | Miscellaneous financial loss | Total |
|-------------------------------------|-----------------------|------------|------------------------------|---------------|
| | £'000 | £'000 | £'000 | £'000 |
| GWP – Direct | 2,612 | 723 | 78,511 | 81,846 |
| GWP – Proportional reinsurance | 1,240 | - | 14,519 | 15,759 |
| Reinsurers' share | (669) | - | (1,728) | (2,397) |
| Net premiums written | 3,183 | 723 | 91,302 | 95,208 |
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| Gross premiums earned – Reinsurance | 1,240 | - | 15,387 | 16,627 |
| Reinsurers' share | (669) | - | (1,223) | (1,892) |
| Net premiums earned | 3,191 | 649 | 73,567 | 77,407 |
| Gross claims incurred – Direct | 1,898 | 295 | 37,265 | 39,458 |
| Gross claims incurred – Reinsurance | (74) | - | 5,317 | 5,243 |
| Reinsurers' share | - | - | (1,162) | (1,162) |
| Net claims incurred | 1,824 | 295 | 41,420 | 43,539 |
| Expenses incurred | 683 | 50 | 22,188 | 22,921 |
| Other Expenses | - | - | - | - |
| Net technical result | 684 | 304 | 9,959 | 10,947 |

MICL Gross Written Premium (GWP) in 2016 was £98m, an increase of 17% over 2015.

As noted at A1.6 above, MICL's core product lines are MBI and GAP, in the Miscellaneous Financial Loss Solvency II class of business, WFP in the Motor Other Solvency II class of business and a small amount of Roadside Assistance (RAS), in the Solvency II Assistance class of business.

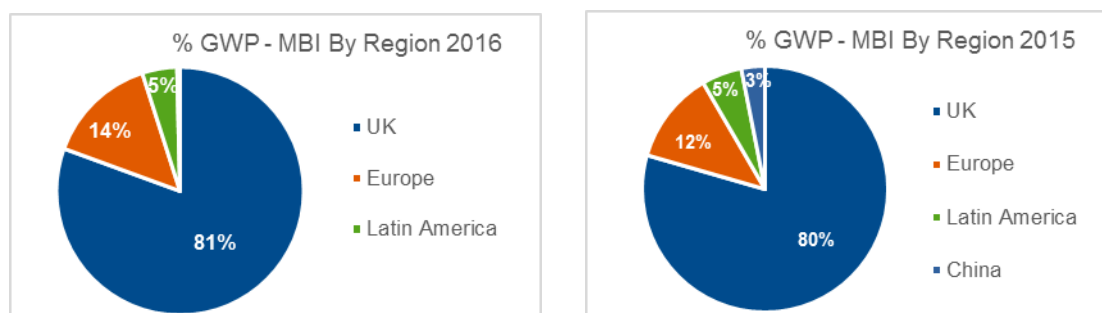
The split of GWP by product is shown below:



Assistance continues to represent approximately 1% of GWP and is predominantly underwritten in the UK with a small amount of business in Ireland.

In 2016, MICL delivered an underwriting profit across all lines of business and was broadly in line with the underwriting result produced in 2015.

The split of MBI GWP by region is shown below:



Material events that affected performance in 2016, were:

- MBI premium income grew by 6% in MICL's largest market (UK);
- MBI premium income in mainland Europe grew by 24%;
- MBI premium income in Latin America fell back by 9%, on the back of slow economic growth in Brazil;
- In China, the majority of the business is now underwritten by AmTrust Europe Limited;
- MBI underwriting profit increased by 4% over 2015;
- All key MBI markets remained profitable. A reduction in underwriting profit in Latin America and Turkey was offset by a strong performance all other key markets;
- GAP is only underwritten in the UK and income increased as a result of the acquisition of a number of dealer programmes onto its open market product;
- GAP profitability in 2016 fell due to an increase in claims frequency and severity which impacted all GAP programmes;
- The reduction in WFP income in Latin America was offset by an increase in the UK and Europe;
- In 2016 MICL suffered a hail loss of in Germany of just under €1 million. The portfolio still delivered an underwriting profit, with all other key markets returning an underwriting profit; and
- Assistance provided an underwriting surplus in line with 2015.

A.3 Investment Performance

MICL invests primarily in fixed interest debt instruments in the form of corporate bonds, with small holdings in government bonds and mortgage backed securities. All of the investments through the reporting period and at the reporting date were directly held. The aim of the investment strategy is to maximise return to the Company whilst minimising risk with respect to the proportion of investments that match the technical provisions.

At the reporting date MICL's investments were as follows:

| | £'000 | % of Portfolio |
|----------------------------|----------------|----------------|
| Corporate bonds | 158,349 | 89.7% |
| Government bonds | 5,985 | 3.4% |
| Mortgage backed securities | 2,974 | 1.7% |
| Cash | 9,192 | 5.2% |
| Total | 176,500 | 100% |



The Company's fixed interest debt instruments are managed as a single portfolio. During the year the portfolio yielded £5,880k in coupons, £5,624k in unrealized gains and £163k in net realised gains. The investment management expenses in connection with the portfolio were not material.

MICL has a small US Dollar denominated single holding in its bond portfolio in a type 2 securitisation. The holding is in an unrated mortgage backed security where the underlying assets are fixed-rate, first lien residential mortgages and mortgage participations.

The Company maintains cash balances to meet working capital requirements, and also as part of its asset and liability matching strategy in respect of foreign currencies. The Company received interest of £182k from its cash deposits during the period.

A.4 Performance of other activities

There have been no other significant activities undertaken by MICL other than its insurance, investment and related activities.

A.5 Any other information

There is no other material information applicable to this section of the document.



B. System of Governance

B.1 General information on the system of governance

B.1.1 The Board and System of Governance

MICL has developed a system of corporate governance to ensure that there is a clear process of decision making combined with accountability and transparency.

The Board bears the ultimate responsibility for setting and achieving MICL's strategy, and putting in place appropriate systems and infrastructures to manage the associated risk in its business model. In line with the principles of Solvency II and the established best practices within the Insurance market, MICL follows the "Three Lines of Defence" model of corporate governance.

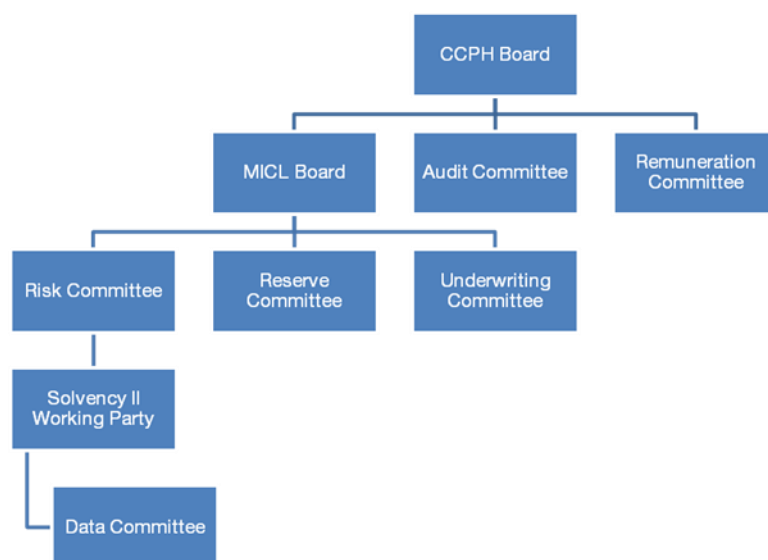
The Company's key committees are depicted above with the Risk Committee sitting within the 2nd line of defence, the audit committee in the 3rd line of defence and all other committees within the 1st line of defence.

B.1.1.1 Board and Committee Structure

MICL has four Executive Directors, three Non-Executive Directors and one Independent Non-Executive Director. The Executive Directors, particularly the Managing Director and Group Chief Financial Officer, are heavily involved in the day-to-day running, governance and oversight of the business.

CCPH has its own corporate governance framework in place to meet the relevant regulatory requirements. This framework consists of its own Board and Committee structure and systems of internal control.

The diagram below shows the Board and Committee structure relevant to MICL:



The purpose of the **MICL Board of Directors** is to:

- Consider strategic issues and risk, and approve expenditure over certain limits in respect of its principal business;
- Have overall responsibility for management of the business and affairs of the Company, the establishment of strategy and capital raising and allocation; and
- Monitor and oversee the Company's operations, ensuring competent and prudent management, sound planning, proper procedures for the maintenance of adequate accounting and other records and systems of internal control and for compliance with statutory and regulatory obligations.



The purpose of the **Audit Committee** is to monitor:

- The integrity of the financial statements of the Company, including its annual reports, interim management statements and any formal announcement relating to its financial performance, reviewing significant financial reporting issues and judgements which they contain;
- The independent auditor's qualifications and independence;
- The appropriateness of the Company's internal data, systems, controls, and risk management as related to financial reporting;
- Compliance by the Company with legal and regulatory requirements relating to audit and financial reporting functions; and
- The Company's internal audit function.

The **Remuneration Committee**'s primary purpose is to:

- Ensure that the Company has a business appropriate, Board approved Remuneration Policy that is compliant with applicable regulations;
- Review and make recommendations to the Board regarding the Remuneration Policy;
- Ensure compliance with the policy in so far as it relates to all employees, Executive and Non-Executive Directors;
- Approve the remuneration plans and programmes that fall within the Remuneration Policy; and
- Review and approve all payments and awards pursuant to the remuneration plans at either an aggregate or individual employee level as designated by the Remuneration Policy and the Remuneration Committee's Terms of Reference.

The **Reserve Committee**'s primary purpose is to:

- Ensure adequate and reasonable reserves are in place for insurance risk exposures;
- Ensure that senior management is aware of material risks relating to the estimation and recording of reserves;
- Oversee the development, implementation and compliance with an Insurance Reserve Governance framework; and
- Facilitate the communication of reserving activities and decisions throughout the organisation as required.

The **Risk Committee**'s primary purpose is to:

- Oversee the development, implementation, and maintenance of a comprehensive and effective risk management framework throughout MICL;
- Ensure that senior management is aware of material risks and that the assessment and management of those risks has been assigned the appropriate parties;
- Facilitate the communication of risk management activities throughout the MICL organisation; and
- Foster best practices and encourage benchmarking with respect to risk management.

The **Underwriting Committee**'s primary purpose is to:

- Monitor the Company's underwriting performance;
- Review and approve pricing and underwriting decisions in accordance with established underwriting guidelines and with referral levels approved by the Board;
- Ensure compliance with established underwriting guidelines; and
- Assess the underwriting implications of potential new products or significant changes to existing products.

The **Solvency II Working Party** is responsible for establishing compliance with the requirements set out within the Solvency II Directive and the Prudential Regulation Authority (PRA) rules associated with the Directive. The **Data Committee** falls within the Solvency II Working Party's remit and has been added to the meeting's agenda as a standard item. The primary purpose of the Solvency II Working



Party is to ensure on-going compliance with the requirements set out within the Solvency II Directive and the associated rules as set out by the PRA.

B.1.1.2 Key Functions

MICL has identified the following Key Functions, with their responsibilities also shown:

Actuarial

- Primary actuarial activities involve the application of models and statistical methods to data in order to estimate the current and future financial impact of risks underwritten by MICL. These estimates are used to manage risk exposures, price insurance contracts and make sure the company has adequate reserves;
- Actuarial roles support the implementation, development, maintenance and improvement of the actuarial processes / systems that underpin the company's underwriting activities;
- Ensure that pricing models and methodologies used in the department incorporate commonly accepted ratemaking principles;
- Initiate new and enhanced management information to support pricing decisions;
- Establish and monitor aggregate loss / unearned premium reserves based on actuarially sound reserving principles that meet company standards and procedures;
- Manage the development and maintenance dynamic actuarial databases that serve as primary data sources for all actuarial and financial analyses; and
- Manage the quality and integrity of data used in pricing and loss reserve analyses to meet the company's standards and procedures.

Risk Management

- Oversee the company's Risk Management Framework;
- Establish a corporate governance structure to allow the identification, evaluation and mitigation of risk;
- Formulate and deploy risk management processes;
- Execute Risk Committee directed risk management activities;
- Review enterprise risks, and initiate and monitor mitigating actions with clear owners;
- Co-ordinate Risk Committee meetings, activities and agendas;
- Complete the Key Risk Register;
- Monitor performance against the company's Risk Appetite and Tolerance statements; and
- Assist the Board in fulfilling its corporate governance oversight responsibilities.

Internal Audit

- Evaluate organisational business risks, the development and communication of audit plans and the management and execution of those audits and the recommendation of improvements to internal controls and operating processes;
- Develop a deep understanding of the Company's business strategy, policies, processes, risks and controls;
- Establish the strategic direction of the Internal Audit function for the entire organisation to ensure compliance with relevant laws, rules and regulations, industry and internal standards;
- Monitor external developments and changes and advise executive management regarding their impact to the Company;
- Prepare and conduct presentations to the Audit Committee or the Board of Directors regarding the Company's Internal Audit programme and communication of serious internal control matters with the Board on an as needed basis; and
- Develop the Annual Internal Audit Plan and agree it with senior management and the Audit Committee.

Internal Control / Compliance

- Oversee and manage the compliance function, ensuring that the company and its employees are complying with regulatory requirements and internal policies and procedures;
- Introduce compliance strategy, structure and processes;
- Establish standards and procedures to ensure that the compliance programs throughout the company are effective and efficient in identifying, preventing, detecting and correcting noncompliance with applicable rules and regulations;
- Provide assurance to Senior Management and the Board of Directors that there are effective and efficient policies and procedures in place and that the company is complying with all regulatory requirements;
- Oversight and monitoring the implementation of the compliance programme;
- Maintain current knowledge of laws and regulations, keeping abreast of recent changes;
- Develop the annual compliance work plan that reflects the company's highest risks that will be monitored by the compliance function as determined by conducting a mandatory annual risk assessment using an enterprise wide approach;
- Provide guidance to the board of directors, senior management, staff, and employees on compliance;
- Develop policies and programmes that encourage managers and employees to report suspected fraud and other improprieties without fear of retaliation;
- Development, coordination and participation in a multifaceted educational and training programme that focuses on the elements of the compliance program, and seeks to ensure that all appropriate employees and management are knowledgeable of, and comply with, pertinent regulations;
- Coordinate internal compliance review and monitoring activities;
- Respond to regulatory investigations and queries as the principal point of contact; and
- Independently investigate and act on matters related to compliance.

Underwriting and Reinsurance

- Define and implement the underwriting strategy and risk profile, for MICL to deliver the required rate of return on capital and maximising business opportunities in line with group objectives;
- To implement and maintain the Underwriting Risk Register to ensure appropriate approvals are obtained prior to underwriting any risk;
- To manage the Underwriting Function;
- To ensure appropriate Reinsurance arrangements are in place; and
- To monitor underwriting performance against Risk Appetite and Tolerance.

Outsourcing

- Research and locate credible vendors and perform due diligence;
- Structure and negotiate outsourcing arrangements, monitoring adherence to agreed-upon service levels;
- Develop outsourcing policies and strategies to maximise vendor effectiveness;
- Monitors vendors' performance and industry trends; and
- Supervises outsourcing processes and procedures, and troubleshoots problems to ensure the continuity of outsourcing business.

During 2016 there have been a number of minor changes to the governance approach within MICL to establish compliance to the Senior Insurance Manager Framework requirements.

B.1.2 Remuneration

B.1.2.1 The key principles of the Company's remuneration policy:

- Provide market competitive pay, typically aimed at market median for the business sector, role and location of the relevant employees; Individual pay rates may fall above or below market

median based upon experience, tenure and performance in role as well as the market supply and demand for a particular skill set;

- Enable the Company to attract and retain the right talent for the business at an appropriate and sustainable cost;
- Provide pay structures which include a level of variable pay in line with market norms and an appropriate benefits programme;
- Ensure that pay programmes are aligned to the Company's business strategy, risk appetite statements, codes of conduct and applicable regulations and reward behaviour that is aligned to them. Ensure that both short and long term performance is taken into consideration.
- Ensure appropriate governance, independence and scrutiny over pay decisions relating to key employees including those designated as Solvency II employees.

B.1.2.2 Variable Pay

- Variable pay and the associated programmes and awards are structured according to the nature of the role and its position within the business.
- Fixed and variable pay are broadly aligned to market norms, with a sufficiently high proportion of pay delivered in fixed form to be competitive with market median levels and appropriate on a role-by-role basis.
- The proportion of pay delivered through variable remuneration generally increases with seniority within the organisation. This reflects the increased ability to impact the success of the organisation with increased seniority, and is in line with general market practice.
- Variable pay awards are designed to take into consideration both individual and company performance as appropriate for the role. Individual performance is assessed based upon performance against objectives (financial and non-financial) and also in line with the Company's competency framework. Company performance is aligned to agreed financial metrics.
- All variable pay programmes allow for no awards to be made based upon either individual and / or company performance.
- All programmes allow flexibility and discretion which permit the Board, Remuneration Committee and management to ensure appropriate awards are made in all circumstances.
- To ensure that the Company's senior employees (including the Company's Solvency II Employees) are aligned not only to the annual goals of the Company but equally as importantly, the long term success of the business and group, a substantial portion (50%) of any variable pay award in excess of a set threshold, is in the form of Restricted Stock Unit (RSU) awards which vest in equal amounts over a four year vesting period following grant.
- To ensure alignment to risk and performance of the business, provisions exist so that Remuneration Committee has the ability not to permit vesting of some or all of a tranche of the award.

B.1.2.3 Pensions

The Company's remuneration policy does not include any supplementary pension or early retirement schemes for members of the Board or other Key Function Holders.

In relation to remuneration, there were no material transactions during the reporting period with shareholders, with persons who exercise a significant influence in the undertaking or with members of the Board, with the exception of usual salary and incentive payments.

B.2 Fit and Proper Requirements

B.2.1 Fit and Proper policy

The purpose of the Fit and Proper policy is to explain the rules and processes the board has adopted to establish compliance with the regulatory requirements associated with the fitness, propriety, skills and knowledge of its employees. MICL is committed to ensure that:

- All employees have the skills, knowledge and expertise necessary for the discharge of the responsibilities allocated to them;
- The firm's systems and controls will enable it to satisfy itself of the suitability of anyone who acts for it. This includes assessing an individual's honesty and competence; and



- Any assessment of an individual's suitability will take into account the level of responsibility that the individual will assume within the firm.
- Ongoing training and development of individuals within the business to ensure they continue to possess the skills and knowledge to discharge their responsibilities.

B.2.1.1 Fitness

MICL will ensure that individuals promoted to or recruited for Key Functions have relevant qualifications, knowledge and experience in the following areas (where applicable to the role):

- Insurance and financial markets;
- Business strategy and business model;
- Systems of governance;
- Financial and actuarial analysis; and
- Regulatory framework and requirements.

B.2.1.2 Propriety

MICL will assess an individual's honesty and financial soundness based on relevant evidence regarding their character, personal behaviour and business conduct. This includes any criminal, financial or supervisory aspects, regardless of jurisdiction.

In order to help ensure the on-going fitness and propriety of those employees in Key Functions, MICL conducts an annual Fit and Proper Assessment of Key Functions.

The assessment is completed by all employees responsible for Key Functions. This process is supported by:

- Appropriate role profiles, which detail the job requirements and competencies;
- A job description;
- Individual Development Plans (IDPs) to ensure on-going competence; and
- The annual performance review process, which includes mid-year reviews, annual reviews and the development of IDPs.

B.3 Risk management system including the own risk solvency assessment

B.3.1 Risk Management Strategy

MICL's overall Risk Management strategy provides a structured and coherent approach to identifying, assessing and managing risk. It incorporates a process for regularly updating and reviewing the assessment of risk based on new developments or mitigating actions taken. The Risk Management strategy is designed to support the effective management of risk and is monitored using the three levels of defence model.

B.3.1.1 First Line of Defence

Accountability and Oversight

The Board of MICL has the ultimate accountability for the risk and related control environment, and approves the risk policies, risk appetites and the relevant tolerance limits. Daily management oversight is delegated to the Risk Committee (RC) and Risk Management Function.

The Board meets on a regular basis and is presented with a Key Risk Register, as well as being informed of relevant information through functional reports. Feedback arising from discussions, as well as information on other risk developments is reported back to the Risk Management Function and incorporated into the framework where relevant.

Risk Ownership

All risks are assigned to a risk owner. The risk owners are responsible for managing and co-ordinating all aspects of the risks, ensuring that appropriate controls are in place, ensuring that relevant information is available and assessed, and ensuring that management are aware of the risks and involved in decision making where appropriate in conjunction with the Risk Management Function.



Risk owners are required to ensure that the Risk Management Function is provided with any information which they think is relevant to the current risk environment. This would include any material changes to the perceived severity of the risk or likelihood, and any risk events or 'near misses' that have occurred.

Additional risk oversight is also provided by specified committees, or by senior individuals with recognised expertise and experience. This includes input to relevant risk policies and the control environment, ensuring that the interests and responsibilities of the stakeholders are reflected in the policy.

Control Ownership

Risk owners are responsible for the effective design and operation of suitable controls. The control owners are required to:

- Perform periodic control self-assessments as directed by the Risk Management Function;
- Inform the Risk Management Function of any material failure in the design, improvements needed or operation of a key control; and
- Take any actions required to address control issues identified through day-to-day activities, control assessments, internal audits or other assurance activities.

MICL recognises the importance of successfully articulating and integrating risk management into the organisation's business culture.

B.3.1.2 Second Line of Defence

Risk Committee

The RC is a sub-committee of the Board which operates under an agreed terms of reference that sets out the roles and authorities of the committee. The RC responsibilities include:

- Oversight of senior management's responsibility to manage the risk profile within the risk tolerances and limits set by the Board;
- To be the owner of the corporate risk register and to be responsible for reviewing it on a regular basis to ensure that the key risks are recorded and are being effectively managed;
- To develop, implement and monitor the risk management policy and guidelines;
- To define risk appetites for review and approval by the Board;
- To advise the Board on the development and implementation of the risk management policy and guidelines and on related matters;
- Review and escalation, as appropriate, of all risk issues and violations; and
- Provide details of its activities to the Board.

Risk Management Function

The role of MICL's Risk Management Function is to design and implement a Risk Management System appropriate to the size and complexity of the business. This includes:

- Managing the implementation of all aspects of the risk function, including implementation of processes, tools and systems to identify, assess, measure, manage, monitor and report risks;
- Assisting in the development of and manage processes to identify and evaluate business areas' risks and risk and control self-assessments;
- Managing the process for developing risk policies and procedures, risk limits and approval authorities;
- Monitoring major and critical risk issues;
- Conducting compliance and risk assessments;
- Defining and producing policies, procedures, processes and other documentation as required; and
- Ensuring the programme is effectively integrated into product development and delivery methodology.

B.3.1.3 Third Line of Defence

Functions in the third line provide independent assurance and challenge across all business functions in respect of the integrity and effectiveness of internal control and risk management. It is possible to

view the second line of defence as providing pro-active control over risk and the third line of defence as providing more reactive control over risk. These functions are Internal Audit and Compliance. The roles of the Internal Audit and Compliance functions are described in section B.4 (Internal control system) and B.5 (Internal audit function).

B.3.2 Own Risk and Solvency Assessment (ORSA)

B.3.2.1 ORSA Process

The ORSA is the responsibility of the Board, which provides leadership and challenge. Day to day administration of the ORSA is delegated to the RC and to the Head of Risk and Compliance.

The ORSA process is closely linked to the strategic business planning process. The business plan is constructed by analysing product and market specific factors, with realistic assumptions applied for development. New business opportunities are evaluated for each market and claims ratios are established based on historical performance and a realistic assessment of future performance, taking into account any relevant factors such as regulatory changes or policy revisions. The business plan is prepared on a three-year time horizon. The business plan includes a solvency forecast, which details the forecasts for MCR and SCR.

These figures are compared against projected Own Funds. It is intended that capital requirements will be assessed for each line of business, so that capital can be deployed more efficiently in the future.

The key objective of the MICL ORSA is to document the business' risk profile and capital requirements, and to assess whether the ERM framework and solvency position within the business is appropriate. The ORSA is also designed to provide a forward looking assessment of the solvency position within the company. The ORSA forms part of the broader ERM framework in place within the business and is based upon the Company's strategy and business plan for a 3-year forward looking period.

The ORSA documents the processes undertaken within MICL to assess its risks and describes the link between risk management and the capital assessment and strategic planning processes. Whilst MICL's Regulatory Capital is determined by the Standard Formula approach, the ORSA is based on a Stochastic Capital Model, which supports the assessment of the Risk Based Capital required by the business.

The ORSA Policy outlines the requirements the MICL Board has put in place to establish:

- Compliance to the regulatory requirements;
- A formal process for the completion and submission of the ORSA Report;
- How the ORSA can be used within the business to inform business strategy and decisions; and
- The appropriate processes, assessment and documentation required when considering the nature, scale and complexities of the risks within the business.

The policy establishes the business rules and processes required to establish on-going compliance with the regulatory requirements. The policy sets out the Board's requirements in relation to the development of appropriate, adequate and proportionate techniques to establish continued compliance with the rules applicable to the Directive. The policy sets out to:

- Describe the processes in place to conduct the ORSA;
- Detail the frequency of the assessment and the timing for the performance of the ORSA and the circumstances which would trigger the need for a forward looking assessment of own risks outside of the regular timescales;
- Describe what documentation must be retained for each ORSA and its outcome;
- Establish a process to ensure communication to all relevant staff of the results and conclusions regarding the ORSA, along with a Board approval process; and
- Explain how the results of the ORSA will be used within the business.

B.3.2.2 Capital Planning and Management

Capital planning combines and leverages a number of planning and risk management processes including annual budgeting processes, strategic planning, stress testing, material risk identification, risk appetite, liquidity risk management and economic capital. Responsibility for the capital planning process in MICL lies with the MICL Board. Responsibility for day to day execution and ownership of the deliverables for the MICL Board to make capital planning decisions lies with the MICL Finance Director.

MICL's capital planning framework will incorporate the following key elements:

- As a minimum an annual ORSA will be completed which will be based on MICL's Stochastic Model and will incorporate stress tests and scenario analyses taking into account an appropriate range of adverse circumstances and events relevant to the company's business and risk profile. This will be approved by the MICL Board on an annual basis or more frequently if the risk profile of the business changes significantly.
- Reverse stress tests to evaluate the circumstances under which MICL's business model may fail. This will be reviewed and approved by the MICL Board on an annual basis as part of the ORSA process.
- Solvency Capital Requirement (SCR) computations will be performed quarterly and compared to the capital position held within a Solvency II balance sheet produced simultaneously. This comparison will be reviewed quarterly by management and shared, as required, with the regulator on a regular basis. As part of this process will be a 3 year forward looking projection of the SCR and Own Funds (to the next 3 year ends).
- Production of a quarterly rolling forecast showing the company's 12 month forecast SCR position relative to its forecast Solvency II capital resource position, incorporating appropriate sensitivity testing of this forecast position. In particular, the forecast will accommodate amounts needed to execute planned or opportunistic growth and acquisitions. This will be documented in MICL's quarterly board reporting.
- Details of any planned capital actions, including an assessment of those actions on MICL's capital adequacy and capital quality.
- Contingency plans in the event that sources of capital are no longer viable.

MICL will manage its capital position within operating guidelines that have been approved by the MICL Board. If additional capital is required, the various classifications of capital would be considered and the new capital created in such a way to create the desired output. Management will consider the various capital options on a tier by tier basis in making any decisions.

Current capital items are not considered complex and management are confident they are aware of the various restrictions and requirements associated with them. Any future capital items would need approval by the MICL Board and any terms attaching thereto would be considered by the relevant members of the management team as appropriate.

In the event that these operating guidelines are breached any breach will be reported to the MICL Board with appropriate supporting analysis and a recommended course of action to remedy the breach of MICL's operating guidelines.

Any dividend or capital distribution of any kind requires the approval of the MICL Board. MICL will also obtain any required regulatory approvals prior to the payment of any dividends or capital distributions.

The MICL Board's capital management activities will be subject to periodic review by internal audit. The review should include compliance with this framework, the accuracy and completeness of reporting, and other control elements.

B.4 Internal control system

MICL's internal control system includes policies, standards and procedures to ensure that the internal controls throughout the company are effective and efficient in identifying, preventing, detecting and correcting operational deficiencies and any noncompliance with applicable rules and regulations. The three lines of defence model, described previously, is adopted within the business.

The compliance function provides oversight to ensure that the company and its employees are complying with regulatory requirements and internal policies and procedures. The compliance function is implemented based on a compliance strategy, framework and business processes. This includes the development of an annual compliance plan that reflects the company's highest risks, a compliance monitoring programme, a policy framework, compliance training and issue management system.

B.5 Internal audit function

The mission of the AIL Audit function is to help the Board and Executive Management to protect the assets, reputation and sustainability of the organisation.

This is achieved by:

- Assessing whether all significant risks are identified and appropriately reported by management and the Risk function to the Board and Executive Management;
- Assessing whether they are adequately controlled; and
- By challenging Executive Management to improve the effectiveness of governance, risk management and internal controls.

Internal Audit is independent from the business and is directly responsible to the Chairman of the Audit Committee, with a day-to-day administrative reporting line to the Group Chief Executive Officer of AIL. Internal Audit shall have free and unrestricted access to the Chairman of the Board, the Chairman of the Audit Committee and the Chief Executive Officer.

Those working within Internal Audit are not permitted to perform day-to-day control procedures or take operational responsibility for any part of AmTrust's operations outside Internal Audit. Management is responsible for the establishment and ongoing operation of the internal control system. The Audit Committee reviews the scope and nature of the work performed by Internal Audit to confirm its independence.

B.6 Actuarial function

The MICL Actuarial Function develops, implements and maintains the actuarial processes/systems that underpin the company's underwriting activities.

The Actuarial Function has the following main responsibilities:

- Pricing of risks underwritten by the company;
- Reserving estimates for all classes of business underwritten and monitoring the best estimates against actual experience;
- Developing and maintaining core management information/reporting/analysis on the business underwritten by the company;
- Providing assistance for the preparation of Business Plans;
- Working with the Risk Management Function to facilitate the implementation of an effective risk management system – including reporting on underwriting performance to the MICL Underwriting Committee and reserve adequacy to the MICL Reserve Committee on a quarterly basis;
- Completing the annual Actuarial Function Report;
- Production of the Technical Provisions in accordance with Solvency II principles and ensuring that methodologies and underlying models used are appropriate. Reporting to the Board on the reliability and adequacy of the Technical Provisions calculation;
- Providing inputs into the calculation of the SCR;
- Maintaining an Internal Capital Model for the quantitative analysis requirements of the ORSA and completing the relevant sections of the ORSA document as they relate to the quantitative analysis (note that MICL's Regulatory Capital is determined by the Standard Formula approach);
- Assisting the Finance department in the development and maintenance of robust and repeatable processes surrounding the calculation of regulatory capital requirements from an actuarial and Technical Provisions perspective;
- Assisting Finance department in embedding effective solutions for the timely completion of regulatory reports, including all applicable Quantitative Reporting Templates (QRTs);
- Opining on the overall Underwriting policy; and
- Opining on the adequacy of Reinsurance arrangements.

Actuarial staff do not have any Finance, Underwriting, or Claims responsibilities and do not have the ability to create or approve underwriting, claims, or accounting transactions/adjustments, thus creating a segregation of duties within the overall technical underwriting process around activities relating to pricing, performance monitoring, reserving, and analysis.

The position of Chief Actuary (SIMF20), under the Senior Insurance Management Function 'SIMF' regime is held by the MICL Managing Director who is an Approved Person under the SIMF regime.



B.7 Outsourcing

As detailed above, outsourcing has been identified as a key function within MICL. The outsourcing policy describes the underlying framework for managing, overseeing and governing outsourced relationships and performance.

The policy details the business rules in relation to selection, due diligence, on-boarding, monitoring and enforcement. The key outsourcing relationships MICL has are:

| Service Provider | Service Provided |
|-------------------------------|---|
| Car Care Plan Limited | Policy Acquisition Claims Administration Claims Management Policy Fulfilment Information Technology |
| AmTrust International Limited | Information Technology Human Resources Legal Services |
| All Insurance Management Ltd. | Investment Management |

B.8 Any other information

MICL believes its system of governance to be proportionate when considering the nature, scale and complexity of the risks inherent in its business.



C. Risk Profile

C.1 Underwriting risk

C.1.1 Material risk exposures

As at December 2016 MICL had an underwriting risk equivalent to 70.9% of the undiversified SCR.

MICL underwrites three main products:

- MBI - motor warranty and a small number of ancillary products such as roadside assistance, tyre, alloy wheel and cosmetic indemnities;
- GAP; and
- WFP.

C.1.1.1 Mechanical Breakdown Insurance

MBI is the largest line of business, representing 78% of the Gross Written Premium (£76 million). The UK is MICL's largest market (£61million). Material exposures are:

- Epidemic Failures for specific manufacturers or vehicles;
- Significant dependence on an individual programme or client;
- Future regulatory changes which could impact upon the existing business model, including the ability to offer a multi-country solution, or to exercise EU passporting rights;
- Failure to obtain timely and accurate data; and
- Failure to price accurately and provide appropriate terms.

MICL's MBI portfolio is a large and stable book of business. There has been very little geographic change to the geographic footprint, or to the underlying vehicle mix (brands, models, age mix) over the last 12 months. MICL's policy wordings exclude inherent defects and design failures in order to prevent significant losses arising from a catastrophic component failure. In addition, the diverse range of vehicles, including the significant variety of brands, models and ages, means that the risks of any specific component failure impacting significantly upon the underlying profitability of the portfolio is diminished. MICL's largest manufacturer programme represented 28% of warranty registrations in 2016 (by GWP).

In 2016 MICL delivered an underwriting surplus on its MBI book, reinforcing its strong track record in this area and in line with its business plan. The underlying loss ratio has been consistent over many years and generally in the region of 80% to 90% on a combined ratio basis.

In 2016 reinsurance for new business written in China moved from MICL to another AIL group company. This change was brought about by new regulatory requirements in China relating to reinsurer's credit ratings. There were no other regulatory changes in 2016 which had any material impact on the current business.

There were no significant programmes lost in 2016.

Reserve Risk is not material for MICL because MICL's loss reserves are very short tailed with over 90% of claims being paid within a year. MBI business is short tail with claims being made during the policy term or shortly after expiration and loss emergence patterns are quickly established. The average period on risk in the UK in 2016 was 12 months, which was unchanged from the previous year.

C.1.1.2 Guaranteed Asset Protection

GAP represents less than 17% of the Gross Written Premium in 2016. It is currently only underwritten in the UK and all of the business is administered by MICL's sister company, Car Care Plan Limited (CCPL). MICL has access to all transactional data in a timely manner. Risk premiums grew in 2016 by £1.2million to £2.5million. 2016 profitability on business written in 2016 and prior years reduced due to a combination of factors which increased frequency and severity. The average period on risk in 2016 was 37 months, which was unchanged from the previous year.

MICL has seen a change in the profile of the portfolio which in previous years had been largely based on a sizeable manufacturer programme. By 2016 the mix had moved to a number of large dealer group programmes and an open market product. The risk characteristics of GAP insurance are low frequency. Severity is higher than warranty but low compared to motor insurance total loss settlements, and risk



premiums are therefore significantly lower than for warranty. In 2016 MICL made a small underwriting surplus on GAP and the performance was influenced by a number of key market trends:

- Number of vehicle miles driven, increasing frequency to pre-recession levels;
- Higher retail prices and flat residuals, increasing severity;
- Partial refunds and dealer guaranteed commissions reducing premium funding;
- Increasing use of PCP;
- Increasing cancellation rates; and
- Increasing market share of motor insurers who do not provide a replacement vehicle for new cars in the first year.

C.1.1.3 Wholesale Floorplan

MICL has been writing WFP business since 1993. It represented less than 5% of the Gross Written Premium in 2016. MICL provides WFP insurance cover to a major motor finance company, either on a direct basis or as specialist reinsurer in markets where MICL does not have a license to underwrite directly. The policy protects the wholesale finance provider's exposure to losses from damage to, or loss of, vehicle stock whilst in the custody and control of the dealer or at agreed off-site storage sites. Claims patterns can be higher frequency/low severity (e.g. minor theft losses) or lower frequency/higher severity (e.g. hail or fire loss).

MICL underwrites WFP in the UK (20%), mainland Europe (60%) and Latin America (20%). The policy provides material damage cover only, although a small amount of incidental third party liability cover is provided on the policy in Latin America (policy limit \$250,000) for vehicles that are being delivered.

UK and European claims are administered by CCPL and MICL has direct access to information from CCPL's claims system. Latin America claims are administered by an appointed local administrator and MICL has an audit programme in place.

All major non-dealer storage sites are surveyed and only accepted onto cover once MICL is satisfied that the approach risk management standards are in place and that the site does not have any unacceptable risk characteristics.

WFP policies are renewed annually and vehicles are on risk from either the date the vehicle is delivered or invoiced to the dealer. The cover period for each vehicle is based upon the outstanding finance period for that vehicle and expires when the finance is paid in full or the vehicle is collected by the customer. Typically, vehicles are on risk for less than 30 days. WFP business is short tail with claims being made during the policy term or shortly after expiry and loss emergence patterns are quickly established. Earnings are based on average stocking periods and risk profile.

The total average monthly outstanding balances have increased globally for 2017 renewal (20% increase). In 2017 cover is provided in two additional countries (Ireland and Slovenia) which are included in the exposure numbers above. Pricing is done on a historic loss basis and adjusted to reflect changes in aggregate exposures at a country level.

There is potential for risk accumulation at a single storage site, or on an aggregate event basis at more than one site.

C.1.2 Material risk concentrations

In the UK Car Care Plan Group has long term contracts in place with existing manufacturer partners and dealer groups and is actively seeking to diversify further through the acquisition of new accounts.

There have been no material changes in risk concentration in the last 12 months.

C.1.3 Material risk mitigation

MICL has a clearly defined risk appetite, together with a documented underwriting process and set of underwriting standards. The underwriting standards set out the characteristics of acceptable risks and the target loss ratios that should be used to achieve the required level of return. Underwriting protocols allow for a high level of interrogation and investigation work to be carried out and timely underwriting and pricing decisions to be made.

MICL mitigates its exposure to high frequency claims on specific components by specifically excluding losses relating to inherent design or manufacturing defect.



A full review of the GAP portfolio is regularly carried out and there are no material risk concentrations. MICL underwrites a broad portfolio of vehicles and drivers across the UK and products are distributed by a variety of dealers. MICL's exposure to GAP is a small part of its overall underwriting portfolio.

The success of these risk mitigation techniques can be demonstrated by the fact that the percentage of claims paid to earned risk premiums has remained within a very narrow band of variance over the last 10 years across the entire MBI portfolio and that timely action has been taken on the GAP portfolio to bring performance in line with KPI's.

For WFP, MICL purchases excess of loss reinsurance with reinsurers with an AM Best rating of A+ or better. All new non-dealer storage sites are referred to reinsurers for approval and MICL will also survey smaller storage sites if it feels appropriate. MICL receives a monthly report showing all exposures by main dealer billing address and a quarterly report showing exposure at independent storage sites, enabling MICL and its reinsurers to monitor exposure movements at key sites and at an aggregate level.

WFP policy excesses are also often used to reduce the impact of higher frequency claims such as small theft losses.

MICL has many years' experience upon which to base premiums and terms for all of its current lines of business. All programmes are priced to a target loss ratio and corrective action taken whenever those loss ratio thresholds are exceeded. Corrective action taken in 2016 was a combination of premium adjustments, product eligibility adjustments and claims audits at dealers and administrators. This allowed the overall performance to remain in line with plan.

MICL has recognised the deterioration in performance of its GAP portfolio and is introducing changes to its risk pricing structure, designed to reflect the recent increases in frequency and severity. New business opportunities will only be considered where new pricing structures can be implemented.

Over 85% of all business written is currently administered by CCPL and all transactional data is available to MICL. MICL utilises sophisticated data analysis tools to monitor performance and take appropriate and timely action. Throughout 2016 MICL received timely and accurate data from all of its administrators.

The performance of risk mitigation techniques is monitored by the MICL Risk Committee. Where a particular risk mitigation technique is determined to be ineffective, the Risk Committee will request that alternative techniques are introduced and monitor ongoing effectiveness.

C.1.4 Risk sensitivities

As part of its ongoing capital management, MICL uses capital modelling to establish losses arising from future exposure and the possibility of the combined ratio exceeding 100%. Reverse stress testing is carried out to assess the implications of potential mispricing, to ensure that the company's capital position cannot be undermined.

MICL uses a frequency severity approach to model large losses on WFP and establish the possibility of the combined ratio exceeding 100% across the entire WFP book. The nature of the portfolio means that traditional CAT modelling techniques are not of use in predicting maximum potential losses arising from weather events. As such, MICL buys a high level of excess of loss reinsurance protection to protect itself against a potential accumulation risk.

C.1.5 Other Material Information

There is no other material information.

C.2 Market risk

C.2.1 Material risk exposures

Market risk in MICL is the risk of adverse financial impact resulting directly from fluctuations in interest rates, credit spreads, foreign currency exchange rates, and concentrations of assets.

As at December 31st, 2016, market risk comprised 25.5% of the undiversified SCR.

The Company's exposure to interest rate risk arises predominantly from fluctuations in the company's bond portfolio and the company's liabilities.

The Company's exposure to spread risk arises due to sensitivities in the value of investments to volatility of credit spreads.



As at December 31st, 2016 investments are predominantly held in high quality bonds with an overall weighted average portfolio rating of A- and a weighted average duration that is broadly in line with the duration of the liabilities.

C.2.2 Material risk concentrations

MICL's exposure to concentration risk arises as a result of positions taken in the investment portfolio and its cash holdings.

In addition, MICL operates internationally and, as a result, is exposed to foreign currency exchange risk arising from fluctuations in exchange rates of various currencies. Approximately 18% of the company's premium income arises in currencies other than sterling and 8% of the company's net assets are denominated in a variety of foreign currencies, the largest of which are Chinese Yuan and US Dollar.

C.2.3 Material risk mitigation

Interest rate risk is monitored monthly in the Company's monthly management reporting pack. In addition, the MICL Board is responsible for monitoring investment strategy and performance, with formal reporting against a comprehensive set of investment guidelines on a quarterly basis. At least annually stress (where the risk factor is assumed to vary) and scenario testing (where combinations of risk factors are assumed to vary) is used to assess the market risk under stressed conditions.

There have been no material changes in interest rate risk over the course of the year.

MICL monitors currency risk through monthly management reporting information.

The company has a detailed set of investment guidelines to mitigate exposure to any one entity. These incorporate restrictions on the maximum amounts that can be invested in a single entity.

The Company manages currency risk by aiming to maintain sufficient assets in local currency to meet local currency liabilities. Foreign exchange movements are monitored and managed in monthly management information.

A regular risk identification process is carried out by the Risk Committee which includes the consideration of emerging risks. Key risks, including key market risks, are brought to the attention of the Risk Committee and mitigation strategies applied where appropriate.

Risk Appetites have been established for market risks and these are reviewed and updated by the Risk Committee on a quarterly basis with any breaches being reported as necessary with mitigating actions developed and implemented.

The Company considers the prudent person principle in monitoring the interest rate risk and how the assets match the expected payment profile of the company's technical provisions. A maximum duration limit is imposed on the bond portfolio to ensure that the interest rate exposure is broadly in line with the liability profile.

As noted above the bond portfolio primarily consists of liquid, high quality bonds with an average rating of A-, ranging from BBB to AAA and with modified durations of between 1 and 10 years. The portfolio does contain a single small position in a US dollar denominated unrated mortgage backed security.

There are no investments in derivative instruments.

The performance of risk mitigation techniques is monitored by the MICL Risk Committee. Where a particular risk mitigation technique is determined to be ineffective, the Risk Committee will request that alternative techniques are introduced and monitor ongoing effectiveness.

C.2.4 Risk sensitivities

MICL carries out stress and scenario testing at least annually, which includes stress testing for interest rate risk. A stochastic capital model, which reads in economic data from an Economic Scenario Generator for each simulation, is used to calculate the Company's asset portfolio. In addition, through the Company's reverse stress testing process, more severe market risk shocks are tested – stresses by rating, sector and interest rate shocks. This showed that only a combination of severe interest rate shock and unprecedented cross-sector failure would result in a significant impact on the company's ability to carry on business.

Exchange rate risk is covered by the modelling process but using a deterministic method to analyse the maximum movements in exchange rates to calculate the resulting loss. The results of this testing showed that the Company can withstand severe exchange rate risk shocks.

C.2.5 Other Material Information

There is no other material information.

C.3 Credit risk

C.3.1 Material risk exposures

Credit risk in the Company is the risk of financial loss as a result of the default or failure of third parties to meet their payment obligations to the company.

As at December 31st, 2016, credit risk in the form of counterparty default risk, comprised 3.6% of the undiversified SCR.

There have been no material changes in credit risk over the course of the year.

C.3.2 Material risk concentrations

In MICL, the main area of credit risk is in relation to amounts due from insurance intermediaries and amounts held with banks and other financial institutions.

Reinsurance counterparty credit risk is monitored in the company's quarterly underwriting committee and board meetings. Credit ratings are used to assess credit risks.

Credit risk is also identified, assessed and monitored through the company's risk register.

C.3.3 Material risk mitigation

Credit risk from insurance contract holders and insurance intermediaries is mitigated by:

- Implementing alternative mitigation measures such as "pay as paid" clauses in the contract;
- The fact that MICL's main insurance intermediary is a connected party (CCPL, MICL's sister company); and
- Carrying out appropriate due diligence on the financial stability of counterparties prior to entering business relationships.

Credit risk with its reinsurers is mitigated by only using reinsurers with very high Standard & Poor's (A min) credit ratings and using a select number of reinsurers to mitigate contagion risk. Credit ratings are monitored on an on-going basis and reviewed at the underwriting committee on a quarterly basis.

MICL generally only uses banks that are credit worthy with a minimum credit rating of A.

The Company considers the prudent person principle in monitoring credit risk. Counterparties are selected by taking into account the credit rating and reputation of each entity.

The performance of risk mitigation techniques is monitored by the MICL Risk Committee. Where a particular risk mitigation technique is determined to be ineffective, the Risk Committee will request that alternative techniques are introduced and monitor ongoing effectiveness.

C.3.4 Risk sensitivities

At least annually, MICL carries out stress and scenario testing, which includes stress testing for credit risk. The company's stochastic capital model recreates the reinsurance programme and then simulates the transition between each reinsurance rating for all future calendar periods. It then calculates the probability that the reinsurer will default in that period.

The fact that MICL only uses reinsurers with high credit ratings and that the excess of loss reinsurance retention is at a reasonably high level means that the probability of default is less than a 1 in 200-year event.

C.3.5 Other material information

There is no other material information.

C.4 Liquidity risk

C.4.1 Material risk exposures

Liquidity risk in the Company is the risk of not being able to make payments as they become due because there are insufficient assets in cash form.



The Company has limited liquidity risk as its invested assets are held in cash in bank accounts and in relatively liquid high quality bonds.

C.4.2 Material risk concentrations

MICL's liquidity risk exposure is concentrated in financial assets (bonds) and reinsurance contracts.

C.4.3 Material risk mitigation

Asset-liability duration matching profiles and tolerance limits as agreed by the Board are monitored and reported to the Risk Committee and the Board on a quarterly basis.

There have been no material changes in liquidity risk over the course of the year.

The Company seeks to ensure that it maintains sufficient financial resources to meet its obligations as they fall due through the application of a liquidity risk policy and through the development of its capital and liquidity plan which identifies available financing options and which is reviewed on an annual basis.

In addition, MICL mitigates liquidity risk by developing short term cash flow forecasts and incorporating an appropriate level of buffer.

Premium payments are monitored regularly to ensure they are received within the terms of credit.

A Risk Appetite has been established for liquidity risks and this is reviewed and updated by the Risk Committee on a quarterly basis with breaches being reported as necessary with mitigating actions developed and implemented.

The invested assets are prudently invested taking into account the liquidity requirements of the business and are held in such a way as to properly match the terms or duration of the liability profile.

The performance of risk mitigation techniques is monitored by the MICL Risk Committee. Where a particular risk mitigation technique is determined to be ineffective, the Risk Committee will request that alternative techniques are introduced and monitor ongoing effectiveness.

C.4.4 Expected profit in future premiums (EPIFP)

The Company calculates EPIFP by projecting the expected future profits directly, using the insurance receivables not yet due at the reporting date. Due to the MICL business model (monies for policies underwritten are received up-front, and it has been concluded that there is no material Bound but Not Incepted (BBNI) exposure.

The expected profits included in future premiums as calculated in accordance with Article 260(2) for 2016 is £0.7m.

C.4.5 Risk sensitivities

The Company carries out annual stress and scenario testing, which includes stress testing for liquidity risk.

C.4.6 Other material information

There is no other material information.

C.5 Operational risk

C.5.1 Material risk exposures

Whilst operational risks exist within MICL, this is not a risk area determined by the Risk Committee to be material. Operational risk is identified, assessed and monitored by the Risk Committee with oversight from the Board, and recorded on the Risk Register.

A key area of operational risk relates to Outsourcing risk/Group risk. MICL outsources the majority of its policy acquisition, claims management and claims administration processing to its sister company CCPL; its IT, HR and Legal functions to its EU parent company AIL; and its investment management to a group company of its global parent company, All Insurance Management Limited.

There are various operational risks which are associated to MICL's outsourced functions, including; claims leakage risk, regulatory risk, cyber risk, data security risk, misselling risk and IT infrastructure risk.



Another key operational risk relates to data quality. Significant emphasis is placed on mitigating the risks associated with data quality to ensure that the data within the business complies with the requirements surrounding completeness and accuracy.

There have been no material changes to the operational risks MICL is exposed to over the reporting period.

C.5.2 Material risk concentrations

There are no material operational risk concentrations.

C.5.3 Material risk mitigation

In addition to the standard risk management and mitigation techniques used within the business, the following additional risk mitigation techniques have been introduced for the Key Operational Risks identified in C.5.1 above:

Outsourcing: The risks relating to outsourcing are mitigated through the maintenance of an Outsourcing policy and the requirement to complete on-going due diligence and regular performance reviews and audits on outsourced providers.

Data: the MICL Board introduced a Data Committee in 2016 to oversee the data quality risk management and mitigation processes.

The performance of risk mitigation techniques is monitored by the MICL Risk Committee. Where a particular risk mitigation technique is determined to be ineffective, the Risk Committee will request that alternative techniques are introduced and monitor ongoing effectiveness.

C.5.4 Risk sensitivities

The company carries out stress and scenario testing as part of the ORSA process which includes stress testing for operational risk.

C.5.5 Other material information

Operational Losses, arising from the failure of people, processes or systems are recorded on the Compliance and Regulatory Issues List and reported to the Risk Committee on, at least, a quarterly basis. This allows the Risk Committee to assess the actual losses arising from Operational Risk, implementing appropriate mitigation techniques as appropriate.

C.6 Other material risks

C.6.1 Legal and Regulatory risks

This is the risk of non-compliance with regulation and legislation.

MICL does not seek to take on legal and regulatory risk in order to generate a return. However, it recognises that some degree of legal and regulatory risk is an unavoidable consequence of remaining in business. It therefore seeks to mitigate this risk through its corporate governance and internal control mechanisms. Awareness of the risks and the Company's control mechanisms are maintained through its policies and procedures framework and training programmes.

C.6.2 Strategic risk

This is the risk arising from failure to sufficiently define the direction and objectives of the entity, together with the resourcing and monitoring of the achievement of the same.

MICL has a well-developed business planning process and its business plans are approved by the Board. The business plans are also used in the Own Risk and Solvency Assessment (ORSA) process.

C.6.3 Governance risk

This is the risk arising from the failure to demonstrate independent and proper stewardship of the affairs of the entity in order to safeguard the assets of the entity's shareholders and the overall interests of its stakeholders.

The Company regards a strong governance framework to be vital in the achieving its objectives as well as providing transparency and accountability to its various stakeholders. A system of internal control and governance has been developed using the "three lines of defence" model.



C.6.4 Group risk

This is the risk arising from other parts of its group, through parental influence or direct contagion.

MICL maintains a good relationship with its ultimate parent and expects that, at all times, it will remain suitably appraised of all of the material risks within the group that may, if crystallised, have negative impact upon the business strategy and/or cause detriment to its customers.

C.6.5 Solvency risk

This is the risk that the entity fails to maintain adequate levels of capital resources of sufficient quality and quantity in order to carry out its business objectives and in order to meet all domestic and international regulatory considerations regarding the capital resource requirements.

MICL ensures it is solvent at all times through: Monitoring of solvency position; Management Accounts; Solvency forecasting in ORSA and prior to any strategic decision making.

C.7 Any other information

None noted.



D. Valuation for solvency purposes

The following is a summary level Solvency II Balance Sheet:

| Solvency II Balance Sheet As at 31 st December 2016 | Notes | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|-------|--------------------------------------|--|--|-------------------------------|
| Assets | | | | | |
| Investments | | | | | |
| Bonds | D1.1 | | | | |
| Government bonds | | 5,865 | 120 | - | 5,985 |
| Corporate bonds | | 155,726 | 2,623 | - | 158,349 |
| Collateralised securities | | 2,967 | 7 | - | 2,974 |
| Reinsurance recoverables | D1.2 | 1,495 | (107) | (105) | 1,283 |
| Insurance & intermediaries receivables | D1.3 | 4,180 | (72) | - | 4,108 |
| Cash and cash equivalents | D1.4 | 9,192 | - | - | 9,192 |
| Any other assets | D1.5 | 3,069 | (2,751) | - | 318 |
| Deferred acquisition costs | D1.6 | 34,800 | - | (34,800) | - |
| Total Assets | | 217,294 | (180) | (34,905) | 182,209 |
| Liabilities | | | | | |
| Technical provisions – non-life | D2 | 121,025 | 6,843 | (44,759) | 83,109 |
| Deferred tax liabilities | D3.1 | - | - | 1,774 | 1,774 |
| Insurance & intermediaries payables | D3.2 | 8,600 | (5,877) | - | 2,723 |
| Reinsurance payables | D3.3 | 1,145 | (1,145) | - | - |
| Any other liabilities | D3.4 | 5,253 | (1) | - | 5,252 |
| Total Liabilities | | 136,023 | (180) | (42,985) | 92,858 |
| Excess of assets over liabilities | | 81,271 | - | 8,080 | 89,351 |

D.1 Assets

D.1.1 Investments

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Government bonds | 5,865 | 120 | - | 5,985 |
| Corporate bonds | 155,726 | 2,623 | - | 158,349 |
| Collateralised securities | 2,967 | 7 | - | 2,974 |
| Total Investments | 164,558 | 2,750 | - | 167,308 |

The UK GAAP financial statements balance for investments, which is made up entirely of bonds is the market value only. The related accrued interest is disclosed under any other assets under UK GAAP, but is reclassified on the Solvency II balance sheet to be included in the value reported under bonds. The invested assets are all quoted instruments in active markets and therefore the market price at the reporting date has been applied. The bonds are all directly held by the Company.

D.1.2 Reinsurance recoverables

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Reinsurance recoverables | 1,495 | (107) | (105) | 1,283 |

The reclass of balances and valuation differences of this item are covered in the valuation of technical provisions in section D2.

D.1.3 Insurance and intermediaries receivables

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Insurance & intermediaries receivables | 4,180 | (72) | - | 4,108 |

Receivables from intermediaries and ceding insurers where the amounts are past contractual payment terms are valued at the best estimate of the recoverable amount, and are discounted where it is expected that the balance will be recovered after more than one year. Where the amounts are not past contractual payment terms, i.e. not yet due, they are transferred to technical provisions.

D.1.4 Cash and cash equivalents

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Cash and cash equivalents | 9,192 | - | - | 9,192 |

Cash balances are valued at the amount held at the period end, translated using year end exchange rates where appropriate. There is no valuation difference between the two bases.

D.1.5 Any other assets

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Any other assets | 3,069 | (2,751) | - | 318 |

Any other assets are valued at the best estimate of the recoverable amount, and are discounted where it is expected that the balance will be recovered after more than one year. The statutory accounts value includes accrued interest in respect of the Company's investments in bonds, which is reclassified under Solvency II to be included within the value of bonds.

D.1.6 Deferred acquisition costs

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Deferred acquisition costs | 34,800 | | (34,800) | - |

Under Solvency II deferred acquisition costs are valued at nil.

D.2 Technical provisions

D.2.1 Technical Provisions

The value of MICL's Solvency II Technical Provisions (TPs) at 31 December 2016 was £81.8m. The table below shows how the TPs are broken down by Solvency II class of business:



| Solvency II Class of Business | Best Estimate Technical Provisions £'000 | Solvency II Risk Margin £'000 | Solvency II Value £'000 | Reinsurance Recoverable £'000 | Net Technical Provisions £'000 |
|-------------------------------|---|-------------------------------------|-------------------------------|-------------------------------------|--------------------------------------|
| Other motor insurance | 912 | 55 | 967 | 0 | 967 |
| Assistance | 167 | 10 | 177 | 0 | 177 |
| Miscellaneous financial loss | 77,391 | 4,574 | 81,965 | 1,283 | 80,682 |
| Total | 78,470 | 4,639 | 83,109 | 1,283 | 81,826 |

The company values its TPs as the sum of a best estimate and a Risk Margin and in accordance with the methods prescribed by the Solvency II Directive using standard actuarial techniques.

D.2.2 Solvency II Technical Provisions Methodology

There are significant differences in the way TPs are required to be calculated under Solvency II in comparison with the GAAP provisions. Under Solvency II Claims Provisions and Premium Provisions must be calculated separately on a best estimate basis with no explicit margins included. They should include an allowance for all possible future cash flows, not just the foreseeable ones and include provisions for both allocated and unallocated expenses associated with the business written.

There is a requirement to discount the TPs using risk free yield curves for each currency, which means cash flows of the TPs have to be generated.

Finally, a Risk Margin is added to the best estimate, which must be calculated using the prescribed cost of capital approach.

More details on the specific methodologies used by MICL in the calculation of its TPs and how they differ from the statutory provisions are provided in the sections that follow.

D.2.3 Segmentation

The Solvency II Directive requires that firms evaluate their TPs by Solvency II class of business as a minimum. MICL segments its business further in accordance with which external claims administrator handles the claims and the country and currency in which the claims originate. For the Premium Provision calculations, where the average policy duration is subject to change by underwriting year, the business is further segmented into more homogeneous groups before the calculations are performed.

D.2.4 Claims Cash flows

The largest proportion of MICL's TPs are made up of the future claims payments. As required by Solvency II, these are calculated separately for the Claims Provisions and Premium Provisions; the distinction being payments resulting from events before and after the valuation date respectively.

Claims Provisions are calculated on a gross basis from accident year triangles using a combination of standard actuarial techniques, namely the Chain Ladder, Cape Cod and Expected Loss Ratio approaches. Cash flows are generated from the payment patterns from the Chain Ladder calculations.

Premium Provisions are also calculated on a gross basis from underwriting year triangles using the same set of standard actuarial techniques used for the Claims Provisions. Cash flows are generated from the underwriting year triangles using the Chain Ladder analysis performed.

There is significant uncertainty in the future claims cash flows as the probability a claim will occur, the timing of the claim, the speed at which it is reported and paid and the ultimate amount that becomes payable are all unknown. Therefore, expert judgement is required in the selection of the ultimate claims amounts for the actuarial calculations performed. Selections are made on a Solvency II best estimate basis and are back-tested against previous estimate. This feedback loop will aid more accurate projections in future estimates of the TPs.

D.2.5 Reinsurance

MICL does not have a material exposure to outward reinsurance from a TPs perspective. On the Other Motor Insurance Class, MICL has an Excess of Loss reinsurance programme in place with a relatively high retention such that on a best estimate basis MICL would not expect to make a claim. There are no outstanding claims on this reinsurance programme at the valuation date. One MBI programme in the Miscellaneous Financial Loss class of business has an outward quota share arrangement. As required by the directive, the TPs are calculated on a gross basis before taking the outward reinsurance



into account. Due to the way the reinsurance operates, no provision is made for reinsurance bad debt. Should the programme go into run-off in the future this assumption will be revisited.

D.2.6 Discounting

All TP cash flows are required to be discounted using the European Insurance and Occupational Pensions Authority (EIOPA) Risk Free Discount Rates by currency. As MICL writes business in multiple currencies, the TPs are segmented in such a way to enable the cash flows to be discounted using the appropriate currency discount rate.

D.2.7 Events Not in Data (ENID)

Solvency II TPs are required to include an allowance for all possible future events. This includes provisions for claims that may have never occurred in the claims history and so standard actuarial techniques will not automatically allow for such events. Estimation of the amount of ENID is not a straightforward process and there are significant expert judgements in the selection of the amount to include in the provisions.

MICL uses a stochastic bootstrapping method to generate a distribution of future claims provisions by class of business. A truncated distribution is selected from what is assumed to be the full distribution and the difference in the mean of the two distributions is considered to be the required ENID loading.

Future Premium Cash flows

MICL receives all of its premiums at the time of the commencement of the policy or shortly afterwards so there are no material future premium cash flows to take account of in the TPs in this respect. For the inward reinsurance business that MICL accepts, any outstanding premium that is not past due is transferred into the TPs. Any premium that is past due is retained on the SII balance sheet as Insurance and intermediaries receivables.

D.2.8 Expenses

D.2.8.1 Allocated Loss Adjustment Expenses (ALAE)

MICL outsources all of its claims handling to third parties, the majority of which is done by its sister company CCPL. As a result, no allowance for claims handling has been made in the TPs.

MICL does have some ALAE in the form of claim assessment costs for some claims. These are generally small in relation to the size of the claim and are included as part of the claims costs on an individual claim basis, therefore an allowance for them is included in the actuarial projections.

D.2.8.2 Unallocated Loss Adjustment Expenses (ULAE)

ULAE is taken from the business plan, the cash flows associated with the ULAE are required for discounting and are assumed to be in proportion to the run-off of the TPs.

D.2.9 Bound but not incepted (BBNI) business

Using a look-through approach MICL assumes that there is no material BBNI business to take into account in its TPs. MICL does write policies which have some form of delay before inception for which it receives the premium in advance of the inception of the policy. These policies are included within the Premium Provisions along with those policies which have incepted but still have a period of unexpired risk.

D.2.10 Risk Margin

The Solvency II directive requires that a Risk Margin be added to the Best Estimate TPs using a defined cost of capital approach. MICL uses a simplification to the full calculation. The SCR is calculated using the standard formula for the reference undertaking (SCR_RU). The SCR_RU is assumed to run-off in proportion to the TPs in order to complete the calculation.

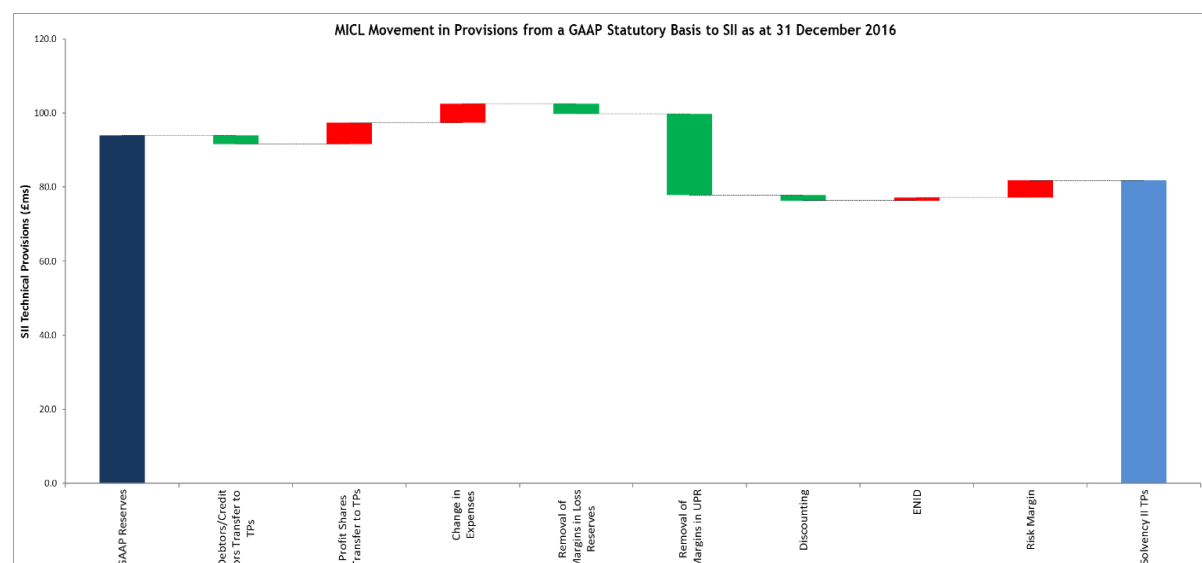
D.2.11 Other Liabilities

Some of the MBI programmes that MICL writes include some form of profit-sharing provision. Provisions for profit-share payments that are likely to be made in the future are calculated for each individual programme. These provisions are then split between the Claims Provisions and the Premium Provisions dependent on the timing of the accrual of the provision.



D.2.12 Movement of Provisions from Statutory to Solvency II

The waterfall chart below shows the movement in provisions from the statutory accounts to the Solvency II TP.



D.2.13 Adjustments to Technical Provisions

MICL did not apply the Matching Adjustment, Volatility Adjustment, Transitional Risk-Free Interest Term Structure or the Transitional Deduction when calculating its Solvency II TPs at 31 December 2016.

D.2.14 Material Changes since the last valuation

Since this is the first reporting period there are no material changes to the method or assumptions used in the calculation of the TPs to be reported.

D.3 Other liabilities

D.3.1 Deferred tax liabilities

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Deferred tax liabilities | - | - | 1,774 | 1,774 |

The Company has no deferred tax liability under UK GAAP. However, the Solvency II balance sheet has a deferred tax liability balance in respect of the increase in own funds due to the recognition of future profits in technical provisions (unearned premium reserve) when calculated on a Solvency II basis.

D.3.2 Insurance and intermediaries payables

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Insurance & intermediaries payables | 8,600 | (5,877) | | 2,723 |

Payables to intermediaries and ceding insurers where the amounts are past contractual payment terms are valued at the amount payable, and are discounted where it is expected that the balance will be paid after more than one year. Where the amounts are not past contractual payment terms, i.e. not yet due, they are transferred to technical provisions. The UK GAAP balance also includes amounts owed in respect of profit sharing agreements, which are included in technical provisions in the Solvency II balance sheet as the future amounts payable are directly affected by the future policy cash flows.



D.3.3 Reinsurance payables

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Reinsurance payables | 1,145 | (1,145) | - | - |

The statutory accounts balance consists of amounts payable in relation to the Company's reinsurance accepted business which is reclassified to insurance and intermediaries payables under the definitions of the Solvency II balance sheet.

D.3.4 Any other liabilities

| Solvency II Balance Sheet As at 31 st December 2016 | Statutory Accounts Value £'000 | Reclassification Adjustments £'000 | Solvency II Valuation Adjustments £'000 | Solvency II Value £000s |
|---|--------------------------------------|--|--|-------------------------------|
| Any other liabilities | 5,253 | (1) | - | 5,252 |

Any other liabilities consists of amounts owed to other group companies and amounts owed to tax authorities mainly in respect of premium taxes. There is no valuation difference between the two bases.

D.4 Alternative methods for valuation

The Company has not used any alternative methods for valuation.

D.5 Any other information

There is no other material information regarding the valuation of assets and liabilities.



E. Capital Management

E.1 Own funds

The objective of the Company in managing own funds is to maintain, at all times, sufficient own funds to cover the SCR and MCR with an appropriate margin. Own funds should be of sufficient quality to meet the eligibility requirements in Article 82 of the Delegated Regulation. The Company holds regular meetings of senior management, which are at least quarterly, in which the ratio of eligible own funds over SCR and MCR is reviewed. The Committees that review solvency are described in more detail in section B.1.1 The Board and Systems of Governance, and responsibility ultimately rests with the Company's Board of directors. As part of own funds management, MICL prepares ongoing annual solvency projections and reviews the structure of own funds and future requirements. The business plan, which forms the base of the ORSA, contains a three-year projection of funding requirements and this helps focus actions for future funding.

During the reporting period MICL declared and paid an interim dividend of £25m to its shareholder. Whilst this had the immediate effect of reducing own funds, the remaining level of own funds is such that the Company continues to maintain sufficient coverage of the SCR and MCR to remain within its risk appetite.

MICL's risk appetite clearly defines that the Company has no appetite for holding capital resources of less than 120% of the SCR.

| Tier 1 - Unrestricted £'000 | |
|--|---------------|
| Ordinary share capital | 11,700 |
| Reconciliation reserve | 77,651 |
| Total basic own funds after deductions | 89,351 |

MICL's share capital and reconciliation reserve are all available as tier 1 unrestricted own funds as per Article 69 (a)(i) of the Delegated Regulation. The ordinary share capital is not subordinated and has no restricted duration. The reconciliation reserve is equal to the excess of assets over liabilities less other basic own fund items at the reporting date. There are no foreseeable dividends or own shares held.

The Company's own funds are all tier 1 unrestricted and are available to cover the SCR and MCR. MICL has no tier 1 restricted own funds, no tier 2 own funds, and no tier 3 own funds.

The table below sets out the main differences between equity and the excess of assets over liabilities under Solvency II. Further details of the differences can be found in section D.



| £'000 | |
|---|---------------|
| Equity per UK GAAP financial statements comprising: | |
| Ordinary share capital | 11,700 |
| Retained earnings | 69,571 |
| Total Equity | 81,271 |
| Adjustments for Solvency II valuation basis: | |
| Assets | (34,905) |
| Technical provisions | 44,759 |
| Deferred tax liability | (1,774) |
| Solvency II value of excess of assets over liabilities | 89,351 |

E.2 Solvency capital requirement and minimum capital requirement

At the reporting date MICL's SCR was £60.539m. The table below shows the SCR by risk category.

| £'000 | |
|-------------------------------|---------------|
| Counterparty Default Risk | 2,622 |
| Market Risk | 18,390 |
| Non-Life Underwriting Risk | 51,169 |
| Undiversified BSCR | 72,181 |
| Diversification Credit | (12,247) |
| Basic SCR | 59,934 |
| Operational Risk | 2,379 |
| Adjustment for Deferred Taxes | (1,774) |
| SCR | 60,539 |



MICL has not made use of undertaking specific parameters (USPs) in the calculation of any module of the SCR, nor has it used any simplified calculations in any risk module or sub-module in calculating the SCR. The final amount of the SCR remains subject to supervisory assessment.

At the reporting date the MCR was £25.745m. The table below shows the inputs into the MCR calculation.

| £'000 | |
|---------------|---------------|
| AMCR (€2,500) | 2,251 |
| Linear MCR | 25,745 |
| SCR | 60,539 |
| Combined MCR | 25,745 |
| MCR | 25,745 |

E.3 Use of duration-based equity risk sub-module in the calculation of Solvency Capital Requirement

The duration-based equity risk sub-module is not applicable to MICL.

E.4 Difference between the standard formula and the internal model used.

MICL does not utilise an Internal Model, therefore this section is not applicable.

E.5 Non- compliance with the Minimum Capital Requirement and non-compliance with the Solvency Capital Requirement

The Company has complied with the MCR and the SCR throughout the reporting period.

E.6 Any other information

There is no other material information regarding MICL's capital management.



F. QRTs

Annex I

S.02.01.02

Balance sheet

| | Solvency II value |
|--|----------------------|
| | C0010 |
| Assets | |
| Intangible assets | R0030 0 |
| Deferred tax assets | R0040 0 |
| Pension benefit surplus | R0050 0 |
| Property, plant & equipment held for own use | R0060 0 |
| Investments (other than assets held for index-linked and unit-linked contracts) | R0070 167,308 |
| Property (other than for own use) | R0080 0 |
| Holdings in related undertakings, including participations | R0090 0 |
| Equities | R0100 0 |
| Equities - listed | R0110 0 |
| Equities - unlisted | R0120 0 |
| Bonds | R0130 167,308 |
| Government Bonds | R0140 5,985 |
| Corporate Bonds | R0150 158,349 |
| Structured notes | R0160 0 |
| Collateralised securities | R0170 2,974 |
| Collective Investments Undertakings | R0180 0 |
| Derivatives | R0190 0 |
| Deposits other than cash equivalents | R0200 0 |
| Other investments | R0210 0 |
| Assets held for index-linked and unit-linked contracts | R0220 0 |
| Loans and mortgages | R0230 0 |
| Loans on policies | R0240 0 |
| Loans and mortgages to individuals | R0250 0 |
| Other loans and mortgages | R0260 0 |
| Reinsurance recoverables from: | R0270 1,283 |
| Non-life and health similar to non-life | R0280 1,283 |
| Non-life excluding health | R0290 1,283 |
| Health similar to non-life | R0300 0 |
| Life and health similar to life, excluding health and index-linked and unit-linked | R0310 0 |
| Health similar to life | R0320 0 |
| Life excluding health and index-linked and unit-linked | R0330 0 |
| Life index-linked and unit-linked | R0340 0 |
| Deposits to cedants | R0350 0 |
| Insurance and intermediaries receivables | R0360 4,108 |
| Reinsurance receivables | R0370 0 |
| Receivables (trade, not insurance) | R0380 0 |
| Own shares (held directly) | R0390 0 |
| Amounts due in respect of own fund items or initial fund called up but not yet | R0400 0 |
| Cash and cash equivalents | R0410 9,192 |
| Any other assets, not elsewhere shown | R0420 318 |
| Total assets | R0500 182,209 |



Annex I
S.02.01.02
Balance sheet

Liabilities

Technical provisions – non-life

Technical provisions – non-life (excluding health)

TP calculated as a whole

Best Estimate

Risk margin

Technical provisions - health (similar to non-life)

TP calculated as a whole

Best Estimate

Risk margin

Technical provisions - life (excluding index-linked and unit-linked)

Technical provisions - health (similar to life)

TP calculated as a whole

Best Estimate

Risk margin

Technical provisions – life (excluding health and index-linked and unit-linked)

TP calculated as a whole

Best Estimate

Risk margin

Technical provisions – index-linked and unit-linked

TP calculated as a whole

Best Estimate

Risk margin

Contingent liabilities

Provisions other than technical provisions

Pension benefit obligations

Deposits from reinsurers

Deferred tax liabilities

Derivatives

Debts owed to credit institutions

Financial liabilities other than debts owed to credit institutions

Insurance & intermediaries payables

Reinsurance payables

Payables (trade, not insurance)

Subordinated liabilities

Subordinated liabilities not in BOF

Subordinated liabilities in BOF

Any other liabilities, not elsewhere shown

Total liabilities

Excess of assets over liabilities

| | Solvency II value |
|--------------|------------------------------|
| | C0010 |
| R0510 | 83,109 |
| R0520 | 83,109 |
| R0530 | 0 |
| R0540 | 78,470 |
| R0550 | 4,639 |
| R0560 | 0 |
| R0570 | 0 |
| R0580 | 0 |
| R0590 | 0 |
| R0600 | 0 |
| R0610 | 0 |
| R0620 | 0 |
| R0630 | 0 |
| R0640 | 0 |
| R0650 | 0 |
| R0660 | 0 |
| R0670 | 0 |
| R0680 | 0 |
| R0690 | 0 |
| R0700 | 0 |
| R0710 | 0 |
| R0720 | 0 |
| R0740 | 0 |
| R0750 | 0 |
| R0760 | 0 |
| R0770 | 0 |
| R0780 | 1,774 |
| R0790 | 0 |
| R0800 | 0 |
| R0810 | 0 |
| R0820 | 2,723 |
| R0830 | 0 |
| R0840 | 0 |
| R0850 | 0 |
| R0860 | 0 |
| R0870 | 0 |
| R0880 | 5,252 |
| R0900 | 92,858 |
| R1000 | 89,351 |



Annex I

S.05.01.02

Premiums, claims and expenses by line of business

| | | Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional) | | | | | | | | |
|---|--------------|---|-----------------------------------|---------------------------------------|--|--------------------------|---|--|-----------------------------------|---------------------------------------|
| | | Medical expense insurance | Income protection insurance | Workers' compensation insurance | Motor vehicle liability insurance | Other motor insurance | Marine, aviation and transport insurance | Fire and other damage to property insurance | General liability insurance | Credit and suretyship insurance |
| | | C0010 | C0020 | C0030 | C0040 | C0050 | C0060 | C0070 | C0080 | C0090 |
| Premiums written | | | | | | | | | | |
| Gross - Direct Business | R0110 | 0 | 0 | 0 | 0 | 2,612 | 0 | 0 | 0 | 0 |
| Gross - Proportional reinsurance accepted | R0120 | 0 | 0 | 0 | 0 | 1,240 | 0 | 0 | 0 | 0 |
| Gross - Non-proportional reinsurance accepted | R0130 | | | | | | | | | |
| Reinsurers' share | R0140 | 0 | 0 | 0 | 0 | 669 | 0 | 0 | 0 | 0 |
| Net | R0200 | 0 | 0 | 0 | 0 | 3,183 | 0 | 0 | 0 | 0 |
| Premiums earned | | | | | | | | | | |
| Gross - Direct Business | R0210 | 0 | 0 | 0 | 0 | 2,620 | 0 | 0 | 0 | 0 |
| Gross - Proportional reinsurance accepted | R0220 | 0 | 0 | 0 | 0 | 1,240 | 0 | 0 | 0 | 0 |
| Gross - Non-proportional reinsurance accepted | R0230 | | | | | | | | | |
| Reinsurers' share | R0240 | 0 | 0 | 0 | 0 | 669 | 0 | 0 | 0 | 0 |
| Net | R0300 | 0 | 0 | 0 | 0 | 3,191 | 0 | 0 | 0 | 0 |
| Claims incurred | | | | | | | | | | |
| Gross - Direct Business | R0310 | 0 | 0 | 0 | 0 | 1,898 | 0 | 0 | 0 | 0 |
| Gross - Proportional reinsurance accepted | R0320 | 0 | 0 | 0 | 0 | -74 | 0 | 0 | 0 | 0 |
| Gross - Non-proportional reinsurance accepted | R0330 | | | | | | | | | |
| Reinsurers' share | R0340 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Net | R0400 | 0 | 0 | 0 | 0 | 1,824 | 0 | 0 | 0 | 0 |
| Changes in other technical provisions | | | | | | | | | | |
| Gross - Direct Business | R0410 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Gross - Proportional reinsurance accepted | R0420 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Gross - Non-proportional reinsurance accepted | R0430 | | | | | | | | | |
| Reinsurers' share | R0440 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Net | R0500 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses incurred | R0550 | 0 | 0 | 0 | 0 | 683 | 0 | 0 | 0 | 0 |
| Other expenses | R1200 | | | | | | | | | |
| Total expenses | R1300 | | | | | | | | | |



Annex I

S.05.01.02

Premiums, claims and expenses by line of business

| | | Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance) | | | Line of business for: accepted non-proportional reinsurance | | | | Total |
|---|-------|---|------------|------------------------------|--|----------|-----------------------------|----------|--------|
| | | Legal expenses insurance | Assistance | Miscellaneous financial loss | Health | Casualty | Marine, aviation, transport | Property | |
| | | C0100 | C0110 | C0120 | C0130 | C0140 | C0150 | C0160 | |
| Premiums written | | | | | | | | | |
| Gross - Direct Business | R0110 | 0 | 723 | 78,511 | | | | | 81,846 |
| Gross - Proportional reinsurance accepted | R0120 | 0 | 0 | 14,519 | | | | | 15,759 |
| Gross - Non-proportional reinsurance accepted | R0130 | | | | 0 | 0 | 0 | 0 | 0 |
| Reinsurers' share | R0140 | 0 | 0 | 1,728 | 0 | 0 | 0 | 0 | 2,397 |
| Net | R0200 | 0 | 723 | 91,302 | 0 | 0 | 0 | 0 | 95,208 |
| Premiums earned | | | | | | | | | |
| Gross - Direct Business | R0210 | 0 | 649 | 59,403 | | | | | 62,672 |
| Gross - Proportional reinsurance accepted | R0220 | 0 | 0 | 15,387 | | | | | 16,627 |
| Gross - Non-proportional reinsurance accepted | R0230 | | | | 0 | 0 | 0 | 0 | 0 |
| Reinsurers' share | R0240 | 0 | 0 | 1,223 | 0 | 0 | 0 | 0 | 1,892 |
| Net | R0300 | 0 | 649 | 73,567 | 0 | 0 | 0 | 0 | 77,407 |
| Claims incurred | | | | | | | | | |
| Gross - Direct Business | R0310 | 0 | 295 | 37,264 | | | | | 39,457 |
| Gross - Proportional reinsurance accepted | R0320 | 0 | 0 | 5,318 | | | | | 5,244 |
| Gross - Non-proportional reinsurance accepted | R0330 | | | | 0 | 0 | 0 | 0 | 0 |
| Reinsurers' share | R0340 | 0 | 0 | 1,162 | 0 | 0 | 0 | 0 | 1,162 |
| Net | R0400 | 0 | 295 | 41,420 | 0 | 0 | 0 | 0 | 43,539 |
| Changes in other technical provisions | | | | | | | | | |
| Gross - Direct Business | R0410 | 0 | 0 | 0 | | | | | 0 |
| Gross - Proportional reinsurance accepted | R0420 | 0 | 0 | 0 | | | | | 0 |
| Gross - Non-proportional reinsurance accepted | R0430 | | | | 0 | 0 | 0 | 0 | 0 |
| Reinsurers' share | R0440 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Net | R0500 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses incurred | R0550 | 0 | 50 | 22,188 | 0 | 0 | 0 | 0 | 22,921 |
| Other expenses | R1200 | | | | | | | | 0 |
| Total expenses | R1300 | | | | | | | | 22,921 |



Annex I

S.05.02.01

Premiums, claims and expenses by country

| | | Home Country | Top 5 countries (by amount of gross premiums written) - non-life obligations | | | | | Total Top 5 and home country |
|--|-------|-----------------|---|-------|-------|-------|-------|------------------------------------|
| | | C0010 | C0020 | C0030 | C0040 | C0050 | C0060 | C0070 |
| | R0010 | | DE | BR | TR | CO | RU | |
| | | C0080 | C0090 | C0100 | C0110 | C0120 | C0130 | C0140 |
| Premiums written | | | | | | | | |
| Gross - Direct Business | R0110 | 79,721 | 1,135 | 0 | 0 | 0 | 0 | 80,856 |
| Gross - Proportional reinsurance accepted | R0120 | 0 | 5,867 | 3,490 | 2,386 | 835 | 803 | 13,381 |
| Gross - Non-proportional reinsurance accepted | R0130 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reinsurers' share | R0140 | 1,945 | 149 | 0 | 0 | 108 | 0 | 2,202 |
| Net | R0200 | 77,776 | 6,853 | 3,490 | 2,386 | 727 | 803 | 92,035 |
| Premiums earned | | | | | | | | |
| Gross - Direct Business | R0210 | 60,379 | 1,133 | 0 | 0 | 0 | 0 | 61,512 |
| Gross - Proportional reinsurance accepted | R0220 | 0 | 5,398 | 3,305 | 1,814 | 828 | 573 | 11,918 |
| Gross - Non-proportional reinsurance accepted | R0230 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reinsurers' share | R0240 | 1,441 | 149 | 0 | 0 | 108 | 0 | 1,698 |
| Net | R0300 | 58,938 | 6,382 | 3,305 | 1,814 | 720 | 573 | 71,732 |
| Claims incurred | | | | | | | | |
| Gross - Direct Business | R0310 | 37,371 | 1,301 | 0 | 0 | 0 | 0 | 38,672 |
| Gross - Proportional reinsurance accepted | R0320 | 0 | 3,366 | 603 | 650 | -7 | 245 | 4,857 |
| Gross - Non-proportional reinsurance accepted | R0330 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reinsurers' share | R0340 | 1,162 | 0 | 0 | 0 | 0 | 0 | 1,162 |
| Net | R0400 | 36,209 | 4,667 | 603 | 650 | -7 | 245 | 42,367 |
| Changes in other technical provisions | | | | | | | | |
| Gross - Direct Business | R0410 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Gross - Proportional reinsurance accepted | R0420 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Gross - Non- proportional reinsurance accepted | R0430 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reinsurers' share | R0440 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Net | R0500 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Expenses incurred | R0550 | 16,797 | 1,399 | 2,477 | 984 | 364 | 37 | 22,057 |
| Other expenses | R1200 | | | | | | | 0 |
| Total expenses | R1300 | | | | | | | 22,057 |



Annex I

S.17.01.02

Non-life Technical Provisions

| | | Direct business and accepted proportional reinsurance | | | | | | | | Direct business and accepted | | | Accepted non-proportional reinsurance | | | | | Total Non-Life obligation |
|--|-------|---|-----------------------------|---------------------------------|-----------------------------------|-----------------------|--|---|-----------------------------|----------------------------------|--------------------------|------------|---------------------------------------|-------------------------------------|---------------------------------------|---|---------------------------------------|---------------------------|
| | | Medical expense insurance | Income protection insurance | Workers' compensation insurance | Motor vehicle liability insurance | Other motor insurance | Marine, aviation and transport insurance | Fire and other damage to property insurance | General liability insurance | Credit and surety ship insurance | Legal expenses insurance | Assistance | Miscellaneous financial loss | Non-proportional health reinsurance | Non-proportional casualty reinsurance | Non-proportional marine, aviation and transport reinsurance | Non-proportional property reinsurance | |
| | | C0020 | C0030 | C0040 | C0050 | C0060 | C0070 | C0080 | C0090 | C0100 | C0110 | C0120 | C0130 | C0140 | C0150 | C0160 | C0170 | |
| Technical provisions calculated as a whole | R0010 | | | | 0 | | | | | | 0 | 0 | | | | | 0 | |
| Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP as a whole | R0050 | | | | 0 | | | | | | 0 | 0 | | | | | 0 | |
| Technical provisions calculated as a sum of BE and RM | | | | | | | | | | | | | | | | | | |
| Best estimate | | | | | | | | | | | | | | | | | | |
| Premium provisions | | | | | | | | | | | | | | | | | | |
| Gross | R0060 | | | | -578 | | | | | | 123 | 59250 | | | | | 58796 | |
| Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default | R0140 | | | | 0 | | | | | | 0 | 1163 | | | | | 1163 | |
| Net Best Estimate of Premium Provisions | R0150 | | | | -578 | | | | | | 123 | 58087 | | | | | 57633 | |
| Claims provisions | | | | | | | | | | | | | | | | | | |
| Gross | R0160 | | | | 1489 | | | | | | 43 | 18142 | | | | | 19674 | |
| Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default | R0240 | | | | 0 | | | | | | 0 | 120 | | | | | 120 | |
| Net Best Estimate of Claims Provisions | R0250 | | | | 1489 | | | | | | 43 | 18021 | | | | | 19554 | |
| Total Best estimate - gross | R0260 | | | | 912 | | | | | | 167 | 77392 | | | | | 78470 | |
| Total Best estimate - net | R0270 | | | | 912 | | | | | | 167 | 76108 | | | | | 77187 | |
| Risk margin | R0280 | | | | 55 | | | | | | 10 | 4574 | | | | | 4639 | |
| Amount of the transitional on Technical Provisions | | | | | | | | | | | | | | | | | | |
| Technical Provisions calculated as a whole | R0290 | | | | 0 | | | | | | 0 | 0 | | | | | 0 | |
| Best estimate | R0300 | | | | 0 | | | | | | 0 | 0 | | | | | 0 | |
| Risk margin | R0310 | | | | 0 | | | | | | 0 | 0 | | | | | 0 | |
| | | Direct business and accepted proportional reinsurance | | | | | | | | Direct business and accepted | | | Accepted non-proportional reinsurance | | | | | Total Non-Life obligation |
| | | Medical expense insurance | Income protection insurance | Workers' compensation insurance | Motor vehicle liability insurance | Other motor insurance | Marine, aviation and transport insurance | Fire and other damage to property insurance | General liability insurance | Credit and surety ship insurance | Legal expenses insurance | Assistance | Miscellaneous financial loss | Non-proportional health reinsurance | Non-proportional casualty reinsurance | Non-proportional marine, aviation and transport reinsurance | Non-proportional property reinsurance | |
| | | C0020 | C0030 | C0040 | C0050 | C0060 | C0070 | C0080 | C0090 | C0100 | C0110 | C0120 | C0130 | C0140 | C0150 | C0160 | C0170 | |
| Technical provisions - total | R0320 | | | | 967 | | | | | | 177 | 81966 | | | | | 83109 | |
| Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total | R0330 | | | | 0 | | | | | | 0 | 1283 | | | | | 1283 | |
| Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total | R0340 | | | | 967 | | | | | | 177 | 80683 | | | | | 81826 | |



Annex I

S.19.01.21

Non-life Insurance Claims Information

Total Non-Life Business

| | | |
|--------------------------------------|--------------|---------------|
| Accident year / Underwriting year | Z0010 | Accident Year |
|--------------------------------------|--------------|---------------|

Gross Claims Paid (non-cumulative)
(absolute amount)

| Year | Development year | | | | | | | | | | | In Current | Sum of years |
|-------|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|------------|--------------|
| | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 & + | year | (cumulative) |
| | C0010 | C0020 | C0030 | C0040 | C0050 | C0060 | C0070 | C0080 | C0090 | C0100 | C0110 | C0170 | C0180 |
| Prior | R0100 | | | | | | | | | | | R0100 | |
| N-9 | R0160 | 25066 | 2675 | -5 | 0 | 8 | -1 | 1 | 0 | 0 | 0 | R0160 | 0 |
| N-8 | R0170 | 27995 | 2837 | 15 | 5 | 0 | 0 | 0 | -1 | 0 | | R0170 | 0 |
| N-7 | R0180 | 30234 | 2713 | 22 | 17 | 0 | 0 | 0 | 0 | | | R0180 | 0 |
| N-6 | R0190 | 32431 | 3147 | 33 | 5 | 7 | 0 | 2 | | | | R0190 | 2 |
| N-5 | R0200 | 36265 | 3012 | 18 | 25 | 2 | 3 | | | | | R0200 | 3 |
| N-4 | R0210 | 34636 | 2781 | 27 | 7 | 10 | | | | | | R0210 | 10 |
| N-3 | R0220 | 35978 | 3011 | 83 | 12 | | | | | | | R0220 | 12 |
| N-2 | R0230 | 35471 | 3981 | 39 | | | | | | | | R0230 | 39 |
| N-1 | R0240 | 39014 | 3950 | | | | | | | | | R0240 | 3950 |
| N | R0250 | 40142 | | | | | | | | | | R0250 | 40142 |
| Total | | | | | | | | | | | | R0260 | 44158 |

Gross undiscounted Best Estimate Claims Provisions
(absolute amount)

| Year | Development year | | | | | | | | | | | Year end | |
|-------|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|--------------|-------|
| | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 & + | (discounted) | |
| | C0200 | C0210 | C0220 | C0230 | C0240 | C0250 | C0260 | C0270 | C0280 | C0290 | C0300 | C0360 | |
| Prior | R0100 | | | | | | | | | | | R0100 | |
| N-9 | R0160 | | | | | | | | | | | R0160 | 4 |
| N-8 | R0170 | | | | | | | | 0 | | | R0170 | 0 |
| N-7 | R0180 | | | | | | | 2 | | | | R0180 | 2 |
| N-6 | R0190 | | | | | | 0 | | | | | R0190 | 0 |
| N-5 | R0200 | | | | | 0 | | | | | | R0200 | 0 |
| N-4 | R0210 | | | | 0 | | | | | | | R0210 | 0 |
| N-3 | R0220 | | | 0 | | | | | | | | R0220 | 0 |
| N-2 | R0230 | | 6 | | | | | | | | | R0230 | 6 |
| N-1 | R0240 | | 82 | | | | | | | | | R0240 | 81 |
| N | R0250 | 19716 | | | | | | | | | | R0250 | 19581 |
| Total | | | | | | | | | | | | R0260 | 19674 |



Annex I
S.23.01.01
Own funds

Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation (EU) 2015/35

Ordinary share capital (gross of own shares)
Share premium account related to ordinary share capital
Initial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings
Subordinated mutual member accounts
Surplus funds
Preference shares
Share premium account related to preference shares
Reconciliation reserve
Subordinated liabilities
An amount equal to the value of net deferred tax assets
Other own fund items approved by the supervisory authority as basic own funds not specified above

Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds

Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds

Deductions

Deductions for participations in financial and credit institutions

Total basic own funds after deductions

Ancillary own funds

Unpaid and uncalled ordinary share capital callable on demand
Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand
Unpaid and uncalled preference shares callable on demand
A legally binding commitment to subscribe and pay for subordinated liabilities on demand
Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC
Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC
Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC
Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC
Other ancillary own funds

Total ancillary own funds

| | Total | Tier 1 - unrestricted | Tier 1 - restricted | Tier 2 | Tier 3 |
|--------------|--------|--------------------------|------------------------|--------|--------|
| | C0010 | C0020 | C0030 | C0040 | C0050 |
| | | | | | |
| R0010 | 11,700 | 11,700 | | 0 | |
| R0030 | 0 | 0 | | 0 | |
| R0040 | 0 | 0 | | 0 | |
| R0050 | 0 | | 0 | 0 | 0 |
| R0070 | 0 | 0 | | | |
| R0090 | 0 | | 0 | 0 | 0 |
| R0110 | 0 | | 0 | 0 | 0 |
| R0130 | 77,651 | 77,651 | | | |
| R0140 | 0 | | 0 | 0 | 0 |
| R0160 | 0 | | | | 0 |
| R0180 | 0 | 0 | 0 | 0 | 0 |
| | | | | | |
| R0220 | 0 | | | | |
| | | | | | |
| R0230 | 0 | 0 | 0 | 0 | |
| R0290 | 89,351 | 89,351 | 0 | 0 | 0 |
| | | | | | |
| R0300 | 0 | | | 0 | |
| R0310 | 0 | | | 0 | |
| R0320 | 0 | | | 0 | 0 |
| R0330 | 0 | | | 0 | 0 |
| R0340 | 0 | | | 0 | |
| R0350 | 0 | | | 0 | 0 |
| R0360 | 0 | | | 0 | |
| R0370 | 0 | | | 0 | 0 |
| R0390 | 0 | | | 0 | 0 |
| R0400 | 0 | | | 0 | 0 |



Annex I

S.23.01.01

Own funds

Available and eligible own funds

Total available own funds to meet the SCR

Total available own funds to meet the MCR

Total eligible own funds to meet the SCR

Total eligible own funds to meet the MCR

SCR

MCR

Ratio of Eligible own funds to SCR

Ratio of Eligible own funds to MCR

| | | | | | |
|-------|--------|--------|---|---|---|
| | | | | | |
| R0500 | 89,351 | 89,351 | 0 | 0 | 0 |
| R0510 | 89,351 | 89,351 | 0 | 0 | 0 |
| R0540 | 89,351 | 89,351 | 0 | 0 | 0 |
| R0550 | 89,351 | 89,351 | 0 | 0 | 0 |
| R0580 | 60,539 | | | | |
| R0600 | 25,745 | | | | |
| R0620 | 148% | | | | |
| R0640 | 347% | | | | |

Reconciliation reserve

Excess of assets over liabilities

Own shares (held directly and indirectly)

Foreseeable dividends, distributions and charges

Other basic own fund items

Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds

Reconciliation reserve

Expected profits

Expected profits included in future premiums (EPIFP) - Life business

Expected profits included in future premiums (EPIFP) - Non- life business

Total Expected profits included in future premiums (EPIFP)

| | | |
|-------|--------|--|
| | C0060 | |
| R0700 | 89,351 | |
| R0710 | 0 | |
| R0720 | 0 | |
| R0730 | 11,700 | |
| R0740 | 0 | |
| R0760 | 77,651 | |
| R0770 | 0 | |
| R0780 | 747 | |
| R0790 | 747 | |



Annex I

S.25.01.21

Solvency Capital Requirement - for undertakings on Standard Formula

Market risk
Counterparty default risk
Life underwriting risk
Health underwriting risk
Non-life underwriting risk
Diversification
Intangible asset risk

Basic Solvency Capital Requirement

Calculation of Solvency Capital Requirement

Operational risk
Loss-absorbing capacity of technical provisions
Loss-absorbing capacity of deferred taxes
Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC

Solvency capital requirement excluding capital add-on

Capital add-on already set

Solvency capital requirement

Other information on SCR

Capital requirement for duration-based equity risk sub-module
Total amount of Notional Solvency Capital Requirement for remaining part
Total amount of Notional Solvency Capital Requirements for ring fenced funds
Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios
Diversification effects due to RFF nSCR aggregation for article 304

| | Gross solvency capital requirement | USP | Simplifications |
|-------|------------------------------------|-------|-----------------|
| | C0110 | C0090 | C0100 |
| R0010 | 18,390 | | |
| R0020 | 2,622 | | |
| R0030 | 0 | 0 | 0 |
| R0040 | 0 | 0 | 0 |
| R0050 | 51,169 | 0 | 0 |
| R0060 | -12,247 | | |
| R0070 | 0 | | |
| R0100 | 59,934 | | |

| | C0100 |
|-------|--------|
| R0130 | 2,379 |
| R0140 | 0 |
| R0150 | -1,774 |
| R0160 | 0 |
| R0200 | 60,539 |
| R0210 | 0 |
| R0220 | 60,539 |
| | |
| R0400 | 0 |
| R0410 | 0 |
| R0420 | 0 |
| R0430 | 0 |
| R0440 | 0 |



Annex I

S.28.01.01

Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity

Linear formula component for non-life insurance and reinsurance obligations

| MCR _{NL} Result | R0010 | C0010 | Net (of reinsurance/SPV) best estimate and TP calculated as a whole | Net (of reinsurance) written premiums in the last 12 months |
|--|-------|--------|---|---|
| | | 25,745 | C0020 | C0030 |
| Medical expense insurance and proportional reinsurance | R0020 | 0 | 0 | 0 |
| Income protection insurance and proportional reinsurance | R0030 | 0 | 0 | 0 |
| Workers' compensation insurance and proportional reinsurance | R0040 | 0 | 0 | 0 |
| Motor vehicle liability insurance and proportional reinsurance | R0050 | 0 | 0 | 0 |
| Other motor insurance and proportional reinsurance | R0060 | 912 | 3,852 | |
| Marine, aviation and transport insurance and proportional reinsurance | R0070 | 0 | 0 | |
| Fire and other damage to property insurance and proportional reinsurance | R0080 | 0 | 0 | |
| General liability insurance and proportional reinsurance | R0090 | 0 | 0 | |
| Credit and suretyship insurance and proportional reinsurance | R0100 | 0 | 0 | |
| Legal expenses insurance and proportional reinsurance | R0110 | 0 | 0 | |
| Assistance and proportional reinsurance | R0120 | 167 | 723 | |
| Miscellaneous financial loss insurance and proportional reinsurance | R0130 | 76,108 | 91,303 | |
| Non-proportional health reinsurance | R0140 | 0 | 0 | |
| Non-proportional casualty reinsurance | R0150 | 0 | 0 | |
| Non-proportional marine, aviation and transport reinsurance | R0160 | 0 | 0 | |
| Non-proportional property reinsurance | R0170 | 0 | 0 | |

Linear formula component for life insurance and reinsurance obligations

| MCR _L Result | R0200 | C0040 | Net (of reinsurance/SPV) best estimate and TP calculated as a whole | Net (of reinsurance/SPV) total capital at risk |
|---|-------|-------|---|--|
| | | 0 | C0050 | C0060 |
| Obligations with profit participation - guaranteed benefits | R0210 | 0 | | |
| Obligations with profit participation - future discretionary benefits | R0220 | 0 | | |
| Index-linked and unit-linked insurance obligations | R0230 | 0 | | |
| Other life (re)insurance and health (re)insurance obligations | R0240 | 0 | | |
| Total capital at risk for all life (re)insurance obligations | R0250 | | | 0 |

Overall MCR calculation

| | | C0070 |
|-----------------------------|-------|--------|
| | | |
| Linear MCR | R0300 | 25,745 |
| SCR | R0310 | 60,539 |
| MCR cap | R0320 | 27,243 |
| MCR floor | R0330 | 15,135 |
| Combined MCR | R0340 | 25,745 |
| Absolute floor of the MCR | R0350 | 2,251 |
| | | C0070 |
| Minimum Capital Requirement | R0400 | 25,745 |



G. Directors' Responsibility Statement

We acknowledge our responsibility for preparing the SFCR in all material respects in accordance with the PRA Rules and the Solvency II Regulations.

We are satisfied that:

- a. throughout the financial year in question, the Company has complied in all material respects with the requirements of the PRA Rules and the Solvency II Regulations applicable to the Company; and
- b. it is reasonable to believe that the Company has continued so to comply subsequently and will continue so to comply in future.

Gary Whitlam
Managing Director
19 May 2017

Simon Wright
Chief Financial Officer
19 May 2017



H. External Audit Report

Report of the external independent auditor to the Directors of Motors Insurance Company Limited ('the Company') pursuant to Rule 4.1 (2) of the External Audit Chapter of the PRA Rulebook applicable to Solvency II firms

Except as stated below, we have audited the following documents prepared by Motors Insurance Company Limited as at 31 December 2016:

- The 'Valuation for solvency purposes' and 'Capital Management' sections of the Solvency and Financial Condition Report of Motors Insurance Company Limited as at 31 December 2016, **('the Narrative Disclosures subject to audit')**; and
- Company templates S02.01.02, S17.01.02, S23.01.01, S25.01.21, S28.01.01 **('the Templates subject to audit')**.

The Narrative Disclosures subject to audit and the Templates subject to audit are collectively referred to as the 'Relevant Elements of the Solvency and Financial Condition Report'.

We are not required to audit, nor have we audited, and as a consequence do not express an opinion on the Other Information which comprises:

- the 'Business and performance', 'System of governance' and 'Risk profile' sections of the Solvency and Financial Condition Report;
- Company templates S05.01.02, S05.02.01, S19.01.21;
- the written acknowledgement by the Directors of their responsibilities, including for the preparation of the Solvency and Financial Condition Report **('the Responsibility Statement')**.

Respective responsibilities of directors and auditor

As explained more fully in the Responsibility Statement, the Directors are responsible for the preparation of the Solvency and Financial Condition Report in accordance with the financial reporting provisions of the PRA rules and Solvency II regulations.

The Directors are also responsible for such internal control as they determine is necessary to enable the preparation of a Solvency and Financial Condition Report that is free from material misstatement, whether due to fraud or error.

Our responsibility is to audit, and express an opinion on, the Relevant Elements of the Solvency and Financial Condition Report in accordance with applicable law and International Standards on Auditing (UK and Ireland) together with ISA (UK) 800 and ISA (UK) 805. Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the Relevant Elements of the Solvency and Financial Condition Report

A description of the scope of an audit is provided on the Financial Reporting Council's website at www.frc.org.uk/auditscopeukprivate.

Opinion on the Relevant Elements of the Solvency and Financial Condition Report

In our opinion, the information subject to audit in the Relevant Elements of the Solvency and Financial Condition Report of Motors Insurance Company Limited as at 31 December 2016 is prepared, in all material respects, in accordance with the financial reporting provisions of the PRA Rules and Solvency

II regulations on which they are based, as modified by relevant supervisory modifications, and as supplemented by supervisory approvals and determinations.



Emphasis of Matter - Basis of Accounting

We draw attention to the 'Valuation for solvency purposes' section of the Solvency and Financial Condition Report, which describes the basis of accounting. The Solvency and Financial Condition Report is prepared in compliance with the financial reporting provisions of the PRA Rules and Solvency II regulations, and therefore in accordance with a special purpose financial reporting framework. The Solvency and Financial Condition Report is required to be published, and intended users include but are not limited to the Prudential Regulation Authority. As a result, the Solvency and Financial Condition Report may not be suitable for another purpose. Our opinion is not modified in respect of these matters.

Matters on which we are required to report by exception

In accordance with Rule 4.1 (3) of the External Audit Chapter of the PRA Rulebook for Solvency II firms we are required to consider whether the Other Information is materially inconsistent with our knowledge obtained in the audit of Motors Insurance Company Limited's statutory financial statements. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

The purpose of our audit work and to whom we owe our responsibilities

This report of the external auditor is made solely to the company's directors, as its governing body, in accordance with the requirement in Rule 4.1(2) of the External Audit Part of the PRA Rulebook and the terms of our engagement. We acknowledge that the directors are required to submit the report to the PRA, to enable the PRA to verify that an auditor's report has been commissioned by the company's directors and issued in accordance with the requirement set out in Rule 4.1(2) of the External Audit Part of the PRA Rulebook and to facilitate the discharge by the PRA of its regulatory functions in respect of the company, conferred on the PRA by or under the Financial Services and Markets Act 2000.

Our audit has been undertaken so that we might state to the company's directors those matters we are required to state to them in an auditor's report issued pursuant to Rule 4.1(2) and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company through its governing body, for our audit, for this report, or for the opinions we have formed.

KPMG LLP

KPMG LLP
1 Sovereign Square
Sovereign Street
Leeds
LS1 4DA

19 May 2017

- The maintenance and integrity of Motors Insurance Company Limited's website is the responsibility of the directors; the work carried out by the auditors does not involve consideration of these matters and, accordingly, the auditors accept no responsibility for any changes that may have occurred to the Solvency and Financial Condition Report since it was initially presented on the website.
- Legislation in the United Kingdom governing the preparation and dissemination of Solvency and Financial Condition Reports may differ from legislation in other jurisdictions.



Appendix – relevant elements of the Solvency and Financial Condition Report that are not subject to audit

Solo standard formula

The Relevant Elements of the Solvency and Financial Condition Report that are not subject to audit comprise:

- The following elements of template S.17.01.02
 - Rows R0290 to R0310 – Amount of transitional measure on technical provisions
- Elements of the Narrative Disclosures subject to audit identified as 'unaudited'.

